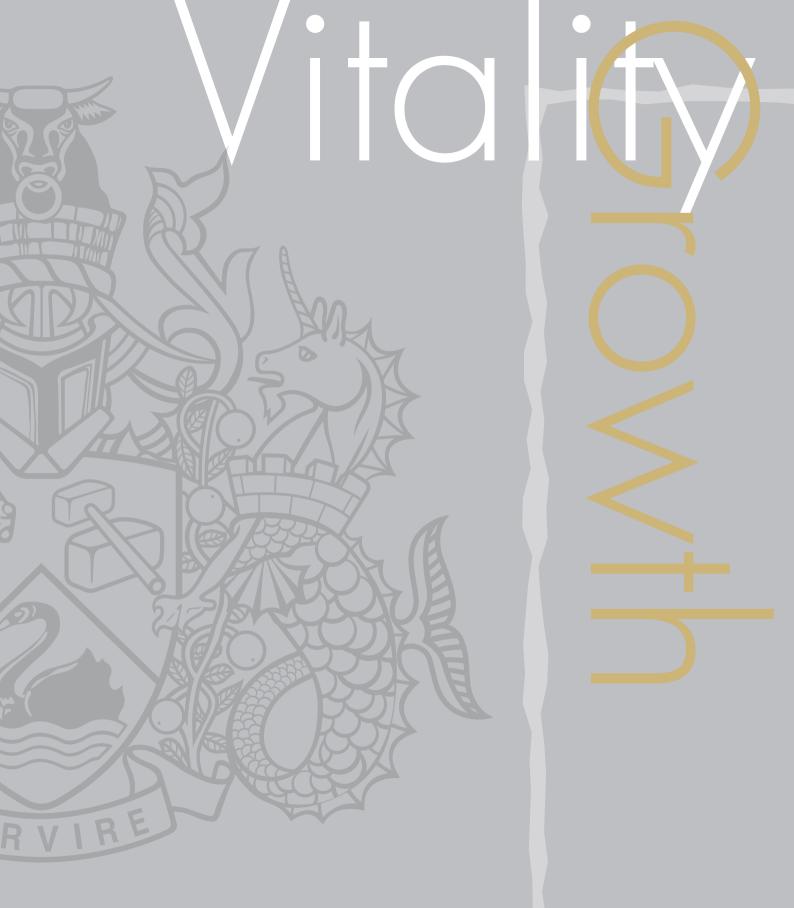


Annual Report 2005



CONTENTS

68

Statistics

2	Message from our Mayor
4	Chief Executive Officer's Report
6	Our Mission, Vision and Values
8	Councillor Profile
10	Ward Boundary Map
11	Schedule of Meetings
12	Executive Team
14	Natural and Built Environment
22	Community
32	Partnerships
38	Economic Development
40	Organisation
48	National Competition Policy
49	Freedom of Information Activity
50	Report on Principal Activities
58	Extracts from Financial Statements
59	Statement of Financial Performance
60	Statement of Financial Position
61	Statement of Changes In Equity
62	Statement of Cash Flows
64	Statement of Financial Performance
66	Notes to and forming part of the accounts
67	Independent Auditors Report





This document is available in alternative formats on request.

eur mayor

The City's ability to deliver local government efficiently and cost-effectively was recognised across Western Australia in 2004.

welve months ago, I advised that the City of Gosnells Budget 2004-2005 would focus on reaching goals contained in the City's Strategic Plan 2004-2006 Shaping Tomorrow Today.

This plan was put together with comprehensive input from the community to make sure that the facilities and services we supplied met the needs of our residents.

I am delighted to report that when the financial year drew to a close, the City had reached a number of goals identified as priorities and will now continue to work steadily towards implementing the remainder.

The City's ability to deliver local government efficiently and cost-effectively was recognised across Western Australia when the City of Gosnells was named the leading local government, receiving the Alcoa Leadership Award, plus a Whole of Organisation Best Practice Award through the Western Australian Local Government Association.

These awards reflect dedication and a desire to serve our community, commitments that form an essential part of our organisation goal.

For example, planning is well underway to provide facilities and services, including a library and information centre for the rapidly increasing population in Canning Vale and Southern River. We have to think ahead, to accurately predict what will be necessary to 'grow' a great community.





Older suburbs are benefiting from our regeneration schemes.

As the Revitalisation of Gosnells Town Centre scheme nears completion, The Agonis, new rail and bus facilities, streetscapes, roads and paths have created a bright, lively town centre that's attracting private investment and interest.

The Maddington Kenwick Sustainable Communities Partnership moved ahead to forge strong links with stakeholders, setting up a Community Leadership Network and producing an Action and Implementation Plan that will guide revitalisation projects and programmes over the next five years.

Recognising that employment opportunity and economic growth are critical to the success of any revitalisation scheme, the City lobbied hard to attract federal funding for an Australian Technical College to be established in the Maddington-Kenwick area.

It is a hard task to stretch limited local government resources to match private development. As one of the fastest growing residential areas in Australia, the pressure to improve drainage, upgrade roads and provide paths to cope with increasing population and traffic, is intense.

The City completed a significant road programme, spending more than \$1.5 million on safety measures at accident black spots, completing the \$5 million dual carriageway along Kelvin Road and an important section of the Nicholson Road dual carriageway.

Prompt reaction to a crisis is paramount to good government. It is also the basis of a strong community ethos. Staff responded quickly to the destruction and chaos caused by storms which struck the City in May, removing fallen trees, cleaning up streets and helping residents where needed.

I commend my fellow Councillors, the Executive Team and staff for their outstanding contribution over the past year. The City continues to concentrate on delivering top quality service, to care about and include its community, and to face challenge positively and proactively.

Patricia Morris AM JP Mayor City of Gosnells

Honorary Freeman

officer's report

In my view the community has a right to expect value for money services, consistent delivery standards and an organisation that thrives on continuous improvement.

This Annual Report provides reliable and readable information about your Council's activities, achievements and challenges during the past year. It also contains important information about Council's financial performance.

Councils today have an important role to play in the social, economic and environmental success of the community. Consequently, the local government operating environment has become more complex as community demands continue to grow and cost shifting from other tiers of government occurs increasing pressure on financial resources.

Council has adopted a strong and well structured Strategic Plan that responds to this challenging environment, including a clear short and long term focus on the varied needs of the many stakeholders in our community.

In my view, the community has a right to expect value for money services, consistent delivery standards and an organisation that thrives on continuous improvement.

We also strive to ensure that the organisation performs to a high standard of accountability and has in place sound governance practices to give the community confidence in Council's decision-making processes.

During 2004-2005, the City continued to provide core services and also delivered on major capital projects valued at over \$23 million.

Effective and efficient financial management is a hallmark of the City of Gosnells which remains debt free. The City has been particularly effective in lobbying to secure millions of dollars in funding from external sources. This is important as it allows the City to 'multiply' and add value to our provision of services, without adding a further cost burden to the ratepayers. Significant





funds have been secured for roads, footpaths, the Town Centre Revitalisation scheme and the Maddington Kenwick Sustainable Communities Partnership.

An independent review of the financial status of the City of Gosnells confirmed that the City is in a strong financial position compared to other metropolitan local governments and that the City ranks 'high' in all of the five key industry benchmarks.

It is pleasing that Council's achievements over the past 12 months, demonstrating best practice and leadership in a range of areas on behalf of the community, have been recognised at the highest level.

Last year the City was officially recognised as the leading local government in Western Australia when it received the prestigious Alcoa Leadership Award. The President of WALGA Cr Bill Mitchell said, "Ratepayers and residents in the City of Gosnells can be extremely proud of their Council. The City's staff committed themselves above and beyond the call of duty to serve their constituents. The City of Gosnells is an excellent case study in best practice for other local governments."

For the second successive year, the City also received a Whole of Organisation Best Practice Award for excellence in Customer Service, Communication, Governance, Innovation, Performance Measurement, Benchmarking and Process Management.

These awards reinforce the high standard of work that the City of Gosnells is delivering for its community on a daily basis and it is something that we should all be proud of. We look forward to the next 12 months as we progress the City's Strategic Plan with positive and long lasting benefits for our community. This year's many successes have been achieved through the combined team effort and dedication of the Mayor, Councillors, the Executive Team and staff. I acknowledge and thank them for their hard work and support.

Stuart Jardine

Chief Executive Officer City of Gosnells

vision&values

Our mission: Making the City of Gosnells a great place.

OUR VISION

The City of Gosnells has a clear, shared vision of its future in 20 years' time, which will involve repositioning itself within the metropolitan area of Perth as follows:

We will be a vibrant City with a strong community identity. A great place to live, work, raise children and visit, which will encourage a range of lifestyles and opportunities in a sustainable manner.

We will be characterised by offering an attractive, clean, friendly and safe environment for our community. The City's physical infrastructure will be of a high standard. We will also have an outstanding reputation for caring for our natural environment, cultural diversity and heritage.

Our customers will have access to a variety of work and leisure options within the City and they will enjoy an excellent quality of life with wide appeal.

Our City will be part of a dynamic local and regional economy with a diversity of business, tourism, investment and employment opportunities.

We will continue to be recognised as a progressive customer–focused Council and a leading Local Government in Western Australia and beyond.



LEADERSHIP

We are innovative and creative in our quest to be one of the most progressive, proactive and visionary Local Governments in Australia.

SUSTAINABILITY

We aim for the best lifestyle for our community, without compromising opportunities for both existing and future generations.

NATURAL AND BUILT ENVIRONMENT

We value a natural and built environment, which retains and improves the quality of life for the community, aiming to minimise any adverse effects on current and future generations.

COMMUNITY

We value the diversity of our community and endeavour to involve the community through communication and consultation in the provision of services.

ELECTED REPRESENTATIVES, STAFF AND VOLUNTEERS

We provide a safe and equitable working environment and develop effective, open, two-way communication. We also provide appropriate ongoing training and development to give flexibility and empowerment to work as a team in delivering excellent customer service.

PERFORMANCE

We will continue to improve our effectiveness and efficiency to ensure we achieve the outcomes of our strategic plans.

STYLE

We are open, ethical, honest and responsible in all our dealings and aim to work in harmony with our diverse range of stakeholders.

Our City will be part of a dynamic local and regional economy with a diversity of business, tourism, investment and employment opportunities.











Cr Ron Mitchell



Cr Olwen Searle JP



Cr Pauline Wainwright



Cr Wayne Barrett



Cr Rod Croft

Bickley Ward

Term expires: 2 May 2009

Address: 21 Costello Street Maddington WA 6109

T: 9452 8972 F: 9452 8972 E: jhenderson@gosnells.com.au

Bickley Ward

Term expires: 5 May 2007

Address: 208 William Street Beckenham WA 6107

T: 9458 9919 F: 9358 0838 E: rmitchell@gosnells.com.au

Bickley Ward

Term expires: 2 May 2009

Postal Address: 32 Edinbridge Road Kenwick WA 6107

Residential Address: 6 Melaleuca Court Canning Vale WA 6155

T: 9455 1951 F: 9455 1951

Bickley Ward

Term expires: 5 May 2007

Address: 4 Aroona Way Maddington WA 6109

T: 9493 5374 F: 9493 5374 E: pwainwright@gosnells.com.au

Canning Vale Ward

Term expires: 5 May 2007

Address: 10 Hargrave Drive Thornlie WA 6108

T: 9459 6998
F: 9459 6998
E: wbarrett@gosnells.com.au

Canning Vale Ward

Term expires: 5 May 2007

Address: 168 Douglas Road Martin WA 6111

T: 9496 1654 F: 9496 1918















Cr Ron Hoffman

Cr Patricia Morris AM JP Mayor

Honorary Freeman

6	9.6

Cr Susan Iwanyk

Canning Vale Ward

Term expires: 2 May 2009

Address: 58 Hambly Crescent Canning Vale WA 6155

T: 9456 2372 F: 9456 2372 E: rhoffman@gosnells.com.au

Canning Vale Ward

Term expires: 2 May 2009

Address: 21 Rangeview Way Thornlie

WA 6108 T: 9459 2014 F: 9459 2014

E: mayor@gosnells.wa.gov.au

Gosnells Ward

Cr Julie Brown JP

Term expires: 2 May 2009

Address: Lot 1518 Matison St Southern River

T: 9398 2191 F: 9398 2191

WA 6110

E: jbrown@gosnells.com.au

Gosnells Ward

Cr Dave Griffiths

Term expires:

5 May 2007

Address: 70 Mills Rd West Martin WA 6111

T: 9398 2242 F: 9398 3051

Gosnells Ward

Term expires: 2 May 2009

Address: 15 Esther Place Gosnells WA 6110

T: 9490 2856 F: 9490 2856

E: siwanyk@gosnells.com.au

Cr Carol Matison Deputy Mayor

Gosnells Ward

Term expires: 5 May 2007

Address:

163 Homestead Road Gosnells WA 6110

T: 9398 2967 F: 9398 2967

E: cmatison@gosnells.com.au



COUNCILLORS	ORDINARY COUNCIL MEETINGS (22)	SPECIAL COUNCIL MEETINGS (2)	ELECTORS MEETINGS (1)	TOTAL (25)
Cr John Henderson**	4	1	n/a	5
Cr Ron Mitchell	21	2	1	24
Cr Olwen Searle JP	21	2	1	24
Cr Pauline Wainwright	21	2	1	24
Cr Wayne Barrett	21	2	1	24
Cr Rod Croft	21	2	0	23
Cr Ron Hoffman	21	2	1	24
Cr Patricia Morris AM JP	19	2	1	22
Cr Julie Brown JP	22	2	1	25
Cr Dave Griffiths	22	2	1	25
Cr Susan Iwanyk	20	2	1	23
Cr Carol Matison	18	1	1	20
Cr Sue Moss*	13	1	1	15

^{*} Cr Sue Moss – term of office ceased: 7 May 2005

Meetings included:

Special Council Meetings (2): 14 July 2004, Budget Meeting. 9 May 2005, swearing in of new Council.

Electors Meeting (1): 13 December 2004, Annual Electors Meeting.

^{**} Cr John Henderson – term of office commenced: 7 May 2005

Steam



Stuart JardineChief Executive Officer

For the second
successive year
the City also
received a Whole
of Organisation
Best Practice Award
for excellence in
Customer Service,
Communication,
Governance,
Innovation,
Performance
Measurement,
Benchmarking and
Process Management.









Adelle Cochran
Directory Community
Engagement



Dave HarrisDirector Infrastructure



Ron Bouwer
Director Corporate
Services



Len Kosova Director Planning & Sustainability

These awards reinforce the high standard of work that the City of Gosnells is delivering for its community on a daily basis and it is something that we should all be proud of.

tenvironment

Goal: To plan and develop a natural and built environment which aims to be sustainable.

The City of Gosnells has become adept at managing the twin challenges of providing infrastructure to support rapid green-field residential development, while at the same time regenerating its older suburbs. Achieving a balance between the two is not an easy task in a metropolitan local government that's sixth in terms of size, but 10th in terms of rate base.

Significant progress was made towards achieving City growth strategies during 2004-2005. A number of detailed Structure Plans for Southern River and Canning Vale were substantially progressed or finalised. These plans provide guidance and set an urban structure for new and developing areas.

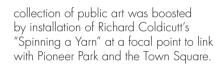
High building activity continued. Although house approvals finally levelled out, the commercial sector fired up, contributing substantially to the increase in overall construction value for the year. During the financial year, a total of 3533 building approvals were issued, with a construction value of \$244.3 million. Of these, 909 were new home approvals at a value of \$133.1 million. 832 new homes were recorded as completed with a further 590 under construction.

Building Surveyors carried out site, footing and set-out inspections of all new homes. There were selected inspections of various construction stages, as well as inspections of commercial and industrial buildings to ensure that they complied with building regulations and were safe to occupy prior to issuing classification certificates.

Two construction projects essential to the Revitalisation of Gosnells Town Centre scheme were completed and opened in 2004-2005.







By the end of June 2005, the last major capital works project in the Revitalisation of Gosnells Town Centre scheme, the redevelopment of Pioneer Park, was ready to begin. The design includes construction of a Tree Top walk, a raised boardwalk to sensitive areas, environmental rehabilitation and a state-of-the-art children's playground, incorporating a wheelchair friendly Liberty Swing.

The face of North Gosnells also began to change thanks to the \$7.1 million Gosnells North Underground Power Project. The project will provide power surety, better street lighting and a pleasant streetscape to more than 1100 properties.

A significant achievement was the opening of the City's landmark development, The Agonis @ Gosnells. The major investment component of the revitalisation scheme, the building was officially opened on 24 November 2004. Standing as a prominent feature on Albany Highway and encompassing a business incubator, Lotteries House and Knowledge Centre, The Agonis is a best practice example of sustainable building design.

Complementing the design of The Agonis and reflecting the traditional aspects of the Town Centre, the Gosnells Transport interchange opened on 17 April 2005. A joint Public Transport Authority and City of Gosnells project, the interchange includes the new Gosnells Rail Station, Park 'n' Ride facilities, a bus terminus and an integrated network of paths.

Work continued on Federation Parade South. Vehicles and pedestrians now have easy access from Main Street to Astley Street, while the City's flourishing







Planning got underway to comprehensively upgrade the City's ageing Administration Building and Operations Centre.

Architects James Christou and Partners drew up initial concepts to meet the City's future Administration and Civic requirements, while preliminary site assessment work was carried out on the City's Operations Centre land as part of an assessment of its future use.

Other projects in 2004-2005 included completion of the concept design for the Harmony Fields Recreation and Development Plan, as well as:

- Construction of Southern River Hall.
- Floodlighting on Mills Park.
- Floodlighting on Hume Road Oval.
- Resurfacing of Langford Netball courts.
- Asset management plan for City Buildings.
- Renovation of Les Sands Pavilion.

As Gosnells Town Centre neared completion, focus on the next area for regeneration turned to Maddington and Kenwick. Maddington Town Centre Enquiry by Design Workshop was conducted with members of the community, Public Transport Authority, Landcorp, Department for Planning and Infrastructure, Main Roads WA and the City of Gosnells.

The workshop report was formally accepted as the concept plan for the Maddington Town Centre in February 2005. Maddington Kenwick Sustainable Communities Partnership completed a review of implementation mechanisms for the concept plan in June 2005. Planning began for the upgrade to the Maddington Train Station and the development of a bus interchange in the Town Centre.

A preliminary review of the Kenwick Train Station and Kenwick Village Shopping Centre Precincts was conducted in April 2005. The workshop identified boundaries for the precinct



During 2004-2005, the City completed the \$5 million dual carriageway along Kelvin Road through the Maddington Industrial Area, providing a significantly improved major transport corridor catering for better access, exposure and amenity for business

and the challenges and opportunities the precinct presents for regeneration.

A scoping exercise considering the regeneration of Bickley Brook was held in June 2005. Attended by State Government, non-Government and City of Gosnells staff, the exercise provided the basis for establishing a project team to consider the impacts of local land use on Bickley Brook and the potential development of a linear park focused on the Brook.

Project planning for the review of the new Maddington Employment Area continued with the completion of environmental and engineering reports and a background look at community engagement activities. A project planning session was held with government and non-government stakeholders.

During 2004-2005, the City completed the \$5 million dual carriageway along Kelvin Road through the Maddington Industrial Area, providing a significantly improved major transport corridor catering for better access, exposure and amenity for business.

Improvements to the road network to ease congestion and improve traffic flow also included:

- The completion of Nicholson
 Road dual carriageway over the
 railway between Garden Street and
 Bannister Road and start of work
 on the section between Birnam
 Road and Eucalyptus Boulevard
 in conjunction with the City of
 Cannina.
- Extension of Mills Road at a cost of \$400,000.
- Construction of Corfield Street dual carriageway to connect to the Tonkin Highway in conjunction with Main Roads WA
- Construction of the new Federation Parade as part of the Revitalisation of Gosnells Town Centre scheme.

Road safety remained a high priority, with more than \$1.5 million spent improving safety at crash black spots and general road safety measures, including:

- Warton Road/Amherst Road intersection upgrade – project cost of almost \$1 million.
- Westfield Street/Pitchford Avenue roundabout cost \$100.000.
- Yale Road/Murdoch Road, left turn lane cost \$75,000.
- Forest Lakes Drive/Ovens Road, roundabout cost \$66,000.



The City has a multi-award winning paths network. Committed to improving mobility and access for pedestrians and cyclists, last year the City spent over \$1 million on footpath construction and rehabilitation, based on need and network connectivity.



unding applications were made and confirmed for almost \$2 million for additional black spot treatments in the 2005-2006 financial year.

Drainage work for all roads now considers the environmental impacts of water quality as well as the more traditional impacts of water quantity, i.e. flooding. A significant drainage study was completed that surveyed and modelled the entire drainage network north of Albany Highway to determine future improvement requirements. The outcome of this study will provide important asset information and set the strategic direction for drainage planning in this area.

Almost \$900,000 was spent upgrading or providing improved drainage infrastructure.

Improvements included the installation of two gross pollutant traps at Burslem Drive (Maddington) and Astley Street (Gosnells), both major drainage outlets into the Canning River.

Open drains were piped in Kelvin Road (Maddington), Wanaping Road (Kenwick), Menzies Place (Thornlie), Gay Street (Huntingdale), Brigham Reserve (Gosnells) and Passmore Street (Southern River).

Landscaping was completed to improve streetscapes on

- Nicholson Road from Garden Street to Wilfred Road.
- Kelvin Road from Stebbing Road to the Tonkin Highway.
- Lissiman Street.
- Warton Road from Forest Lakes Drive to Garden Street.
- Spencer Road over Roe Highway and as part of the new rail station.









The condition of the road network – road roughness and surface – also has a direct affect on the cost of travel in terms of vehicle wear and tear and, of course, customer satisfaction. Good rehabilitation-maintenance programmes ensure that the City's assets are maintained cost effectively. In 2004-2005 a road rehabilitation programme of \$800,000 included rehabilitation of sections of Wanaping Road, Brixton Street, Belmont Road and extensive resurfacing works.

The City has a multi-award winning paths network. Committed to improving mobility and access for pedestrians and cyclists, last year the City spent over \$1 million on footpath construction and rehabilitation, based on need and network connectivity.

The subdivision development resulted in creation of up to 1150 residential building lots in the City, predominantly in Canning Vale and Southern River, with ancillary benefits to the City's asset base from new roads, upgraded rural

roads to urban standard, footpaths, street lighting and the removal of open drains with new drainage systems.

Over 2004-2005, Parks and Environmental Operations managed, maintained and developed:

- 30 active recreational facilities.
- 212 passive reserves.
- 16 conservation reserves.
- 15 streetscapes.
- 40,000 verge trees, 29,000 of which grow under power lines.

Three major tenders were awarded for the provision of landscape maintenance in the specified area rating estates, arterial verge mowing and mowing of neighbourhood parks.



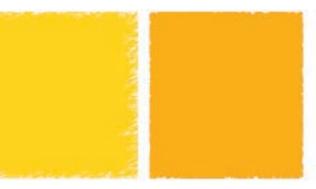
- Major upgrades to Rusthall Way, Sherlock Close and Avila Place Reserves with reticulation, landscaping, fencing, playgrounds, pathways and lighting.
- Revegetation landscaping at Waterlilly Close, Leatherwood Way, Teakwood Loop, Masters Street, Lauterbach Drive, Oliphant Street and Longies Street Reserves.

A major review of Parks and Environmental Operations benchmarked parks maintenance operations against other local governments and identified the amount of public open space planned for development over the next 15 years. Results clearly showed that the City of Gosnells Parks and Environmental Operations has one of the largest portfolios in terms of the number and area of parks, yet manages that portfolio on one the smallest budgets and workforces.

As a result of the review, the business unit was re-structured. This will allow the unit to expand as developments in Canning Vale, Southern River and other Outline Development Plans (ODPs) gather pace, overcoming staff shortages and making sure current standards can be maintained.

Operations Centre Customer Service Officers dealt with more than 1810 parks related phone inquiries and generated 556 letters over the year.

Two kerbside bulk refuse collections of greenwaste yielded a further 3810 tonnes of material, which was diverted from landfill and processed into mulch. One kerbside bulk refuse collection of general junk yielded 2381 tonnes of material, containing 165 tonnes of metal goods which were recycled.



...the City of Gosnells Parks and Environmental Operations has one of the largest portfolio in terms of the number and area of parks, yet manages that portfolio on one the smallest budgets and workforces...

During the year the City also collected 31,788 tonnes of domestic waste, an increase of 6.18% on the previous year. Over the same period, Cleanaway, the City's household 'Yellow bin' recycling contractor collected 9101 tonnes of material, an increase of 9.1%.

Landfill gas from the former Kelvin Road Waste Disposal Site continued to be collected and used as a fuel to produce electricity which is added to Western Power's grid. In 2004-2005, the amount of methane gas removed from the site was equivalent to 39,499 tonnes of carbon dioxide. This is the equivalent of removing 11,059 cars from the road for one year or planting 4739 hectares of trees.

The private swimming pool inspection programme completed the first year of the current four yearly round of routine pool security inspections. A total of 1496 pools were inspected to ensure they complied with safety provisions. Over the year, 324 new pools were approved and 101 existing pools

removed, bringing the total number of properties having swimming pools or spas to 5657.

Of the 1496 private swimming pools that were inspected, 148 Rectification Notices were issued requiring work to be carried out to bring pool safety into compliance. This equates to 9.9% noncompliance rate and includes general maintenance to gates and non-compliant fencing, windows and doors. Swimming pool infringements and fines were issued to 10 property owners [who neglected to comply with Rectification Notices]. 21 unregistered pools/spas were detected and have subsequently been brought into compliance with safety requirements.

Legislation came into effect on 18 March 2002, which requires pre-1992 pools to be retrospectively brought into compliance with current safety requirements prior to 17 December 2006. Additionally, new owners of any property which has a pool installed prior to 1992 and has safety barriers not compliant with current regulations, have three months from date of settlement to upgrade their pool security. These properties are being inspected as ownership details become available.

The City's revision of its Environmental Management Plan 2001 was completed in June, and the first draft of its Environmental Management Plan 2005 prepared for public comment.

The City achieved Milestone 5 of the 5-Milestone Cities for Climate Protection programme. A re-inventory of the City's greenhouse gas emissions has provided a sound basis for further action on reducing emissions in the community and corporate sectors.

sommunity

Goal: To promote and foster a safe, proud, positive and harmonious community which provides opportunities for all.

The Bright Future Festival on 1 May 2005 provided an opportunity for everyone to celebrate the revitalisation of Gosnells Town Centre. The festival showcased the fresh face of the Town Centre and drew attention to the superb facilities within The Agonis, including the Knowledge Centre, Orange Room and Lyal Richardson Hall.

Maddington Kenwick Sustainable Communities Partnership established a Community Leadership Network (CLN) to promote community involvement in activities, projects and programmes, develop individual and group capacity to contribute to local governance and to develop resources for the benefit of Maddington Kenwick. The CLN is being supported by a \$40,000 grant from the Western Australian Planning Commission which is providing training and facilitation.

The CLN held a successful community event in Maddington in November 2004. Attracting approximately 1500 residents, the event was supported

by business, church groups, service providers, schools, community groups and sporting groups.

Work began on an oral history of Maddington Kenwick with community members coordinating data, information and history collection activities with City of Gosnells staff.

Together with the Western Australian Community Foundation, the Partnership also started looking at the possibility of the CLN developing a Maddington Kenwick Community Foundation.

The community also had input into the design of Westfield Street Park. Feedback will be used for detailed design of the park's regeneration.

A \$66,000 grant was secured from the Federal Department of Transport and Regional Services to fit out vacant shops on the corner of Sheoak Road and Westfield Street in Maddington. The City of Gosnells has agreed to lease the property to house training programmes and establish a community lounge.





The community were encouraged to help develop the City of Gosnells Cultural Plan and the City of Gosnells Active Communities Plan. These plans will guide how the City does business, fostering a culturally vibrant and physically active City with strong

community identity.

Library Services continued to be the 'community hubs' of the City. More than 280,000 people visited the City's libraries during the year, enjoying the wide variety of free services, programmes, and resources available seven days per week in a pleasant and safe environment

During 2004, the City's Community Services Directorate changed its name to Community Engagement, better reflecting its purpose and paving the way for strategic realignment of its service areas.

Within the Directorate, Community Programmes built community capacity and social sustainability by:

- Facilitating interaction between individuals and groups.
- Engaging the community in decision making.
- Enabling the community to participate in activities.
- Supporting innovative ideas and solutions.
- Actively seeking partnerships.
- Providing accessible information and training.

There were 160 community development activities and community events undertaken by Community Programmes during 2004-2005.

There were 160 community

development activities and community

including Australia Day Celebrations,

productions, Fit 'n' 50 walking groups,

Summer Concerts, People in Parks,

Don Russell Performing Arts Centre

Artist Forums, Kaleidoscope Youth

Arts Project, Youth Liaison Service,

Multicultural Women's Conference,

Parent Forums and a range of

community leisure activities.

events undertaken by Community

Programmes during 2004-2005,





Pelocation of the old Gosnells Library to the new Knowledge Centre @ The Agonis, which opened on 18 October 2004, gave the community a state-of-the-art facility with some terrific new features – a first for public libraries in WA.

The Technology Lab offers free computer training courses for library members, as well as access to the Internet, email and a colour photocopier. The Technology Lab has been nominated for two awards, the National Awards for Local Government and the WA 2005. Seniors Awards.

The fiction collection has been shelved in specialised genres – its 'bookshop' layout makes it easy to select Crime, Action/Thriller, Romance and Sci-Fi/Fantasy.

The café-style Teen Lounge shows Foxtel's educational programmes, as well as providing audio-posts for listening to music or audio books. Customers can relax and enjoy the beautiful view of the river from the floor to ceiling windows in the Community Lounge.

The Language Centre stocks materials for learning a language (including learning English as a second language), for adult literacy, as well as a supply of resources in 30 languages other than English.

The Local Studies room offers a range of information and materials for research and self education

The community has shown its appreciation of the new facility through considerably increased use; the number of visitors to the Knowledge Centre has grown by an annualised average of 63%, to more than 12,000 people each month.

The increase in visitors to the Knowledge Centre has had minimal affect on the number of people using the libraries at Thornlie and Kenwick. They continue to

COMMUNITY

be a fundamental source of information and entertainment. Throughout the year the three libraries issued and returned almost 1.2 million items and membership now totals more than 51,000 people. The libraries received almost 91,000 inquiries from the public and an additional 214,000 customers checked the online database.

The Housebound Readers service now delivers to more than 160 people while a further 30 seniors have joined the Bus Buddies clubs at Thornlie and the Knowledge Centre. The Knowledge Centre also runs a twice weekly board game club, a great way for people to meet others from their community.

Children and young people have been provided with the opportunity to attend programmes that encourage and integrate reading and literacy skills, assist in overcoming social exclusion and develop citizenship.

Young People's Services staff have conducted programmes including:

Pram Jam for parents of children up to one year, provides a variety of parent information sessions and materials at all three libraries.

- Storytime for ages one to five, including evening and weekend sessions.
- Four-2-Sevens, an activity based programme for children beginning school and learning to read, focused on children four to seven.

- Children's Games Club, a new monthly programme at the Knowledge Centre for children six to 12 years.
- i.k. club for children seven to 12 years, an activities based programme focusing on a different subject each month.
- The Better Beginnings programme, in partnership with the State Library of WA, provides a free toolkit to parents of newborn babies through the Baby Health Centre. The toolkit includes a book and advice to new parents on the value of reading to their child.

The Knowledge Centre has grown by an average of 63%, to more than 12,000 people each month.

COMMUNITY

ducation and entertainment could also be found over the year at the City of Gosnells Museum – Wilkinson Homestead. A focal point for groups, school classes and individuals to enjoy a variety of displays and programmes – such as a restored truck, machinery display, citrus orchard production equipment and household artifacts – the museum fosters a better understanding of the history of the area. Yesteryear classroom activities and a blacksmith's forge create interest and curiosity.

More than 1000 visitors turned out to enjoy the 175th anniversary of European settlement with an Open Day at the Museum in October. Heritage staff were also involved in the biennial Pioneer Lunch.

The City's Library and Heritage Services is providing the community with the opportunity to tell its story, as an Oral History programme unfolds.

A Significant Tree List, updating of the Municipal Heritage Inventory and

assisting the museum curator with data input of historical records of people and places in the City are tasks now being attended to. The branch oversaw the creation of the Orange Room (part of the new Knowledge Centre @ The Agonis) and its series of professional displays offers information and insight into the heritage of the district.

The Heritage Advisory Committee met every two months throughout the year and welcomed observers to the meeting to discuss such issues as proposed redevelopments to properties listed on the Heritage Inventory, the Kenwick Cemetery and the forthcoming centenary celebrations for the City of Gosnells.

A LotteryWest grant of \$1320 to conserve the gravestone of local pioneer John Okey Davis was a highlight for the year. The gravestone is the City's oldest European artifact and commemorates the deaths of John and Francis Davis in the 1830s.





in the area, the City of Gosnells Leisure World maintained its popularity as a premier family leisure facility.

Leisure World has provided activities for an average of 375,000 visitors a year over the past 12 years. Total attendance for the year was 412,277, compared with 414,086 for the same period last year. 3252 memberships and 977 multipasses were sold, compared to 3432 memberships and 884 multipasses the previous year.

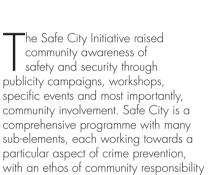
INOT GOILTHIOD HICHOGOG.

- Six Dive in Discos and one Family Fun Night, Melbourne Cup Event/ Luncheon and a Dive in Dads week.
- The Swim School facilitated 29 one on one lessons for people with a disability.
- The Fitness area is now running Living Longer Living Stronger, a walking and seniors circuit programme.

- hoists were installed with the proceeds of two successful grants.
- Professional underwater photos of swim students were taken during term four in 2004 and term two in 2005. Parents could later log on to a website to purchase copies.
- The City of Gosnells Leisure World hosted the Laurie Lawrence pantomime for 585 pre-primary and primary school children four to eight years.

Leisure World has provided activities for an average of 375,000 visitors a year over the past 12 years. Total attendance for the year was 412,277.





Involving the community in a diverse range of activities and programmes, the Safe City Initiative raised awareness of community issues. People in Parks days were once again popular and well attended, with 1574 participants at six events.

community awareness of

and involvement.

Programmes focused on youth included the Safe City Education Project for Schools (SEPS) programme, Sense of Place programme, Boogurlarri House and the Constable Care Puppet Shows.

SEPS set about informing students about basic crime prevention, including how to report incidents. Recognising that students in primary schools are open to new ideas and are strong supporters of community norms, the City's Neighbourhood Watch Officer and Community Police Officer distributed 1040 SEPS packs containing information from the Federal Office of Crime Prevention to students to take home to parents as part of their presentation to primary schools.

Neighbourhood Watch and WA Police Community Policing also put together a Beat the Burglar brochure containing pointers on what to do if burgled and ways to prevent a burglary.

Throughout the year the Safe City Initiative provided information and services to Seniors on safety, security, health and seniors' programmes.

Community

With the valued support of WA Police, Fire and Emergency Services Authority (FESA) and the Rotary Club of Kenwick, Safer Seniors carried out 20 Home Safety Audits, organised the installation of 25 security lights and installed and maintained 51 smoke detectors.

The Safer Seniors programme also provided seven workshops for seniors on Road Safety, Personal Safety, Home Security, Safety on Public Transport, Banking into the Future, Fire Safety, Promoting Better Health and Managing Your Medicines

A Seniors Ball in October 2004 and Carols by Candlelight in December 2004 both attracted 100 of the community's seniors.

Using the Safe City eWATCH programme, the City of Gosnells and WA Police worked together to reduce antisocial and criminal behaviour.

During 2004-2005, 37 additional people registered with eWATCH, bringing total registrations to 221, since the programme began in 2002.

There were four alerts sent out at the request of the Police and 14 crime prevention alerts generated by Safe City. Five reports of criminal activity were posted in the eWATCH mailbox by the public and 10 emails were received from the public commending the eWATCH system and the content of the alerts.

The Dob in a Hoon programme continued running alongside the State Government's anti-hoon legislation. Introduced before the legislation to curb antisocial driver behaviour and excessive vehicle speed, the campaign allows residents to register complaints which are forwarded to Police. Of the 32 complaints received, Police issued 14 cautions and were able to target areas which showed signs of excessive hoon behaviour.

Involving the community in a diverse range of activities and programmes through the Safe City Initiative raised awareness of community safety issues.





COPANILL III

The City recognised that business security is essential to the well-being and economy of the community and, in partnership with the WA Police, developed a DIY Business Security Pack for distribution to businesses in the City. Essentially, the pack can be used as a guide to improve safety and security. More than 200 packs have so far been distributed to victims of burglary crime and to business generally.

Throughout the 2004-2005 financial year, the City of Gosnells Safe City Initiative received several awards in recognition of its outstanding contribution to community safety:

- Australian Violence Prevention

 Award
- Certificate of Merit eWATCH programme.
- The 2004 Certificate of Merit School Education programme.
- Certificate of Merit Detached Youth Work programme.

Community Programmes helped to develop new community networks and links in 2004-2005, including three community networks, the Gosnells Noongar Action Committee, Active Cooperative Partnership and the Gosnells Youth Services Network.

These have been extremely successful in building the capacity of the community, resulting in community run NAIDOC (National Aborigines and Islanders Day Observance Committee) Week events, multicultural initiatives and revealing the need for youth specific and multicultural specific services in the City.

The City of Gosnells Youth Advisory Committee continued to strongly reflect the young, diverse community it represents. A successful forum for young people to network and provide a youth voice with direct input to the City, YAC facilitated a Youth Leadership Camp, organised another successful Gozzy Rock, developed a youth survey and participated on the Roadwise Committee.







Neighbourhood Watch remained one of the most active programmes in the community. The Gosnells District registered 227 new members, 36 new Street Representatives and 1 new Area Coordinator, bringing the total number of registrations to 2702.

The Indigenous Community Liaison Officers Service proved once again to be a valuable service to residents, businesses and the general community within the Gosnells Town Centre and Pioneer Park. The core philosophies behind the Indigenous Community Liaison Officers Service are based on the principles of self-determination. The key to the success of the programme is the utilisation of the knowledge and skills of the local Noongar community to address indigenous issues.

City of Gosnells Seniors and Disability Services works to enhance the independence and quality of life of its customers, whether this be through providing community based respite programmes, delivering Meals on

Podiatry	2982 appointments	
Meals provided through Meals on Wheels or at the AMC dining room	38,910	
Volunteer meals	4379	
Community based respite	9260 hours of direct service delivery	
Carers retreats	1890 hours of direct service delivery	
Direct assessment, review, information and support hours	4670	
VIP and Busy Hands Craft groups	660 instances of customer service provision	
Volunteer service hours	14,500	

Wheels to assist an older person to remain in their home, or by ensuring all staff have an awareness of issues which can impact on customers with a disability through Corporate Disability Awareness Workshops.

Over 80 dedicated volunteers based at the Addie Mills Centre continued to share their skills and expertise with their community, providing over 14,500 hours of service provision to seniors and people with a disability.

This volunteer workforce is remarkably stable in terms of turnover, with many volunteers having served more than 10 years with the City.

Seniors and Disability Services staff encouraged customers to tell them what they were doing right and what they could do better. Whether through informal feedback or formal evaluations, consulting with customers ensured services and programmes remained relevant and effective.

partnerships

Goal: To develop and maintain effective participation, consultation and partnerships that will benefit the community.

The City of Gosnells was identified in two out of three partnership bids for a federally funded Australian Technical College in the South Metropolitan area.

In partnership with a neighbouring local government, industry partners and training organisations, the City submitted applications to the Federal Government to establish and operate an Australian Technical College for Year 11 and 12 students focused on providing traditional trades related training to address national skill shortages in automotive, building and construction, engineering, electrotechnology and commercial cookery trades.

The successful Regional Energy
Group project exceeded its corporate
sponsorship targets, allowing the group
to continue its activities almost entirely
independent of municipal funds.
Among the Group's initiatives were the
Switched On Living community seminars,
Regional Housing Retrofit audit and
advisory service, and Regional Worm
Farm Workshops.

In partnership with the Armadale-Gosnells Landcare Group, the City attracted funding from the Federal Government's Envirofund and the Swan River Trust for river bank rehabilitation in Pioneer Park.

Maddington Kenwick Sustainable
Communities Partnership conducted
an extensive community engagement
programme in 2004. Over 450
community members and stakeholders,
15 State Government agencies and four
City of Gosnells business units
took part in the programme, which
resulted in the development of the
Maddington Kenwick Action and
Implementation Plan.

The Partnership secured \$4 million in State Government seed funding, matching the City's commitment. The money will be directed into capital improvements and economic development programming for Maddington Kenwick.





The Maddington Kenwick Action and Implementation Plan was finalised in April 2005. The Plan outlined the community's vision for Maddington Kenwick and identified 111 actions to be implemented between 2005-2008.

The Maddington Kenwick Sustainable Communities Partnership supported the Switch Your Thinking! programme, with 100 housing audits undertaken in Maddington Kenwick during May 2005.

It also endorsed the proposed development of recreation facilities at Harmony Fields (formerly Maddington Golf Course). Planning for the development began in June 2005.

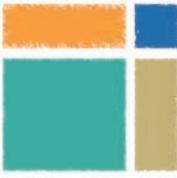
The Institute for Sustainability and Technology Policy at Murdoch University began work to review the Partnership, the sustainability of Maddington Kenwick and the implementation of the Action and Implementation Plan.

The first edition of the Partnership's quarterly newsletter was mailed out in May 2005.

The City is also a member of the South East Metropolitan Regional Council (SEMRC), which examines and develops options for sustainable waste management.

In partnership with the Armadale-Gosnells Landcare Group, the City attracted funding from the Federal Government's Envirofund and the Swan River Trust for river bank rehabilitation in Pioneer





ommunity Programmes developed more than 40 partnerships in response to community needs, including:

- NAIDOC Week events with the Gosnells Noongar Action Committee.
- Fit 'n' 50 with Armadale Health Service.
- Project Respect with YMCA Perth.
- Parent Forums with the Department for Community Development.
- TAFE scholarships with the Smith Family.
- Paths project with University of Western Australia.
- Walking Groups in the City with the Department for Planning and Infrastructure.

Safe City's Helping Young People Engage (HYPE) programme is a partnership with Department for Community Development, WA Police, City of Gosnells and business operating around Thornlie Square shopping centre.

HYPE workers ran a mobile service throughout the year, visiting Thornlie Wheeled Sports Facility, Thornlie Square Shopping Centre, Leisure World and Thornlie Library.

HYPE liaised with other agencies and referred information to appropriate agencies, building relationships with young people, providing support and information, encouraging young people to develop relationships in their community.