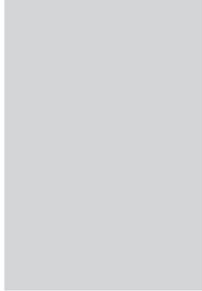
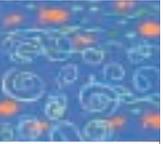
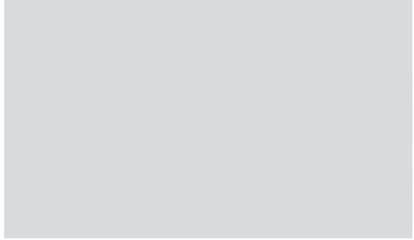
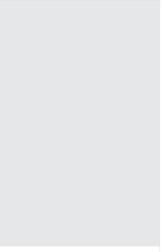
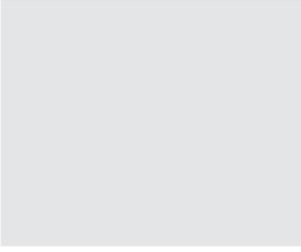
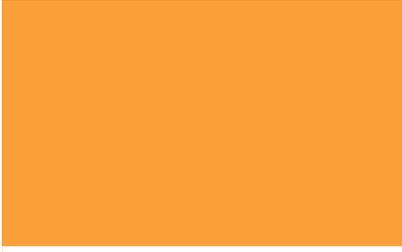
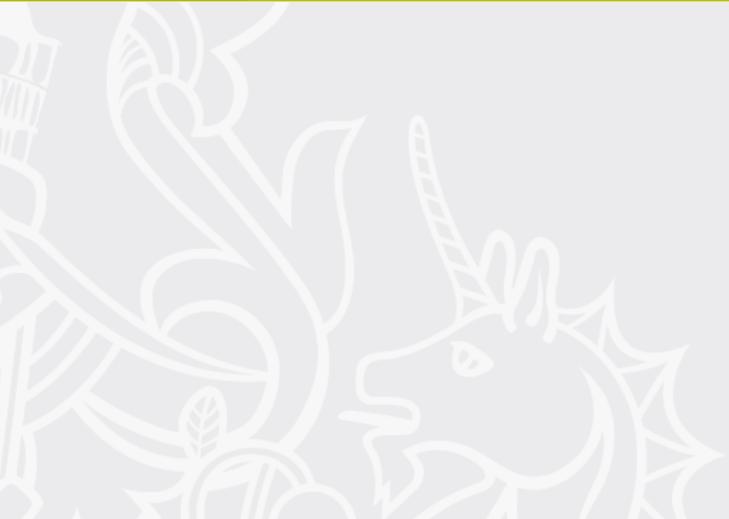




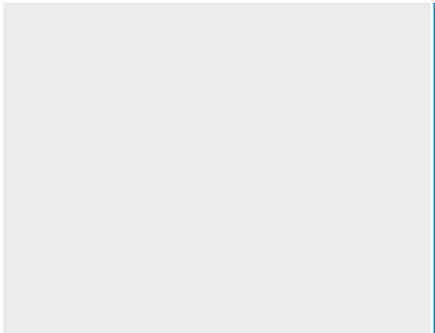
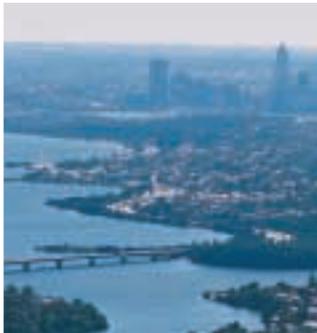
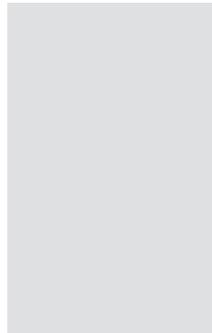
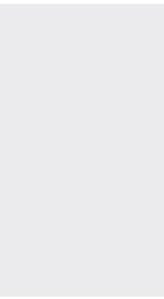
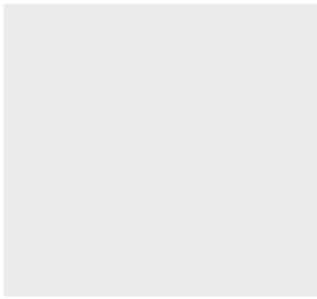
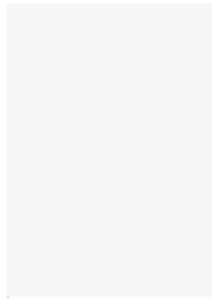
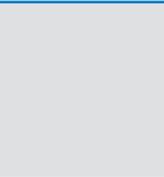
# CITY OF GOSNELLS



## ANNUAL REPORT 2004



# "Making the City of Gosnells a Great Place"





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## 2003-2004 WAS A YEAR OF ACTION AS WE MOVED TOWARDS CREATING A VIBRANT CITY THAT OFFERS A WIDE RANGE OF OPPORTUNITIES AND ACTIVITIES.

An Annual Report provides a prime opportunity to reflect on the year's achievements.

The City of Gosnells is a large and diversified organisation, the first level of government for nearly 90,000 people. It is a fast growing, dynamic City, shaped by its strategic location, history, climate, open spaces and diversity.

2003-2004 was a year of action as we moved towards creating a vibrant City that offers a wide range of opportunities and activities.

Council's priority is to develop and maintain a sustainable community, while delivering service excellence. Careful management and allocation of funds over the year allowed us to meet both the short and long-term requirements of our City.

We achieved a great deal, working hard to rebuild our economic, social and physical infrastructure, at all times honouring our commitment to interact in an open and transparent way with the community.

While work went ahead to complete Gosnells Town Centre Revitalisation Scheme, Council took care to ensure it maintained, upgraded and added to infrastructure assets right across the City.

Major projects to improve the City's road network included pre-construction planning for the \$3.7 million Kelvin Road second carriageway, the duplication of Nicholson Road over the railway between Garden Street and Bannister Road and construction of Huntingdale Road from Balfour Road to Southern River at a cost of \$200,000.

Almost \$700,000 was spent upgrading or providing improved drainage infrastructure and a road rehabilitation programme of \$1.2 million included a major upgrade to sections of Thornlie Avenue, Kenwick Road and Weston Street and extensive resurfacing works.

More than \$1.4 million was spent on footpath construction and rehabilitation, and almost \$1.6 million was spent improving road safety at accident black spots.

Council also laid the groundwork for future revitalisation of our older suburbs by committing \$4.5 million over four years to the Maddington Kenwick Sustainable Communities Partnership.

Our strategic vision has a plan for action that recognises the need for partnership, in order to bring about innovative and sustainable change. We are steadfast in achieving its objectives. Consequently, this report reflects the actions which have helped shape, and are continuing to shape, the future of our great City.

Importantly, over the past year, we have proactively sought economic investment and employment opportunities.

In particular, the City was successful in achieving funding of more than \$70,000 from Ausindustry to work with Edith Cowan University, City of Armadale and Gosnells Armadale Business Development Organisation to develop Microbiz, a series of business development workshops. We also provided funds for the development of a Business Incubator which will be based in the City's flagship community development, The Agonis. The Business Incubator will provide affordable and flexible business accommodation for the development of new business, adding to the vitality, business opportunities and employment base of the City.

I would like to commend my fellow Councillors, the Executive Team and staff for their outstanding contributions over the past year to improving the quality of life for the entire City of Gosnells community. This City continues to build on its considerable strengths and to face challenges in a way that enhances its reputation as an innovative, responsible and progressive local government leader.



**Cr Patricia Morris AM JP**  
Mayor, City of Gosnells

## THE OVERALL PRIORITY FOR COUNCIL IS TO PROVIDE EFFICIENT AND COST EFFECTIVE SERVICES THAT MEET THE NEEDS OF THE PEOPLE WHO USE THEM.

This Annual Report details the performance and achievements of the organisation over the past year against community priorities set out in the City of Gosnells Strategic Plan. We have made significant progress with the strategic goals of the City, including those accomplished under the 2000-2003 plan and more recently, the goals of our new Strategic Plan 2004-2006 "*Shaping Tomorrow Today*."

The overall priority for Council is to provide efficient and cost effective services that meet the needs of the people who use them. Dramatic growth across the development front of the City and ageing infrastructure in the older suburbs continued to present several major challenges. It is therefore significant that over the past year Council has reaffirmed its commitment to support essential infrastructure and economic development, whilst contributing effectively to the social and cultural life of the City of Gosnells.

Council is in a sound financial position and its finances remain aligned to strategic priorities. The City once again

turned in a very solid financial performance in the past year and it continued to remain debt free. In terms of financial stability and sustainability, we compare exceptionally well to other local governments of the same size.

The City of Gosnells remains strongly committed to fostering open, responsive and consultative governance. Strong democratic and corporate governance are both fundamental to the operation of local government. In my view, Council performs to a high standard of probity and has in place sound governance practices to give the community confidence in our decision-making processes.

With diminishing government grants, ageing infrastructure and rapid growth, the City needs more funds just to keep going. Consequently, the City continues to lobby hard for much needed resources from other sources and last year was particularly successful, for example, \$3.865 million from the State Government and \$538,000 from the Federal Government towards the Gosnells

Town Centre Revitalisation scheme. The shared effort of key stakeholders has enabled considerable progress to be made in 2003 and the strength of our partnerships need to be acknowledged. For example, the relationship between state and local government is a critical one for the City of Gosnells community. It is therefore pleasing that on 13 December 2003 after two years of negotiations, Dr Geoff Gallop, Premier of Western Australia signed the Maddington Kenwick Sustainable Communities Partnership with the City and stated: *"This ground-breaking project sets a new course and the Government will use it as a benchmark for the sustainable renewal of urban communities throughout the State".*

A major success of the newly formed South East Metropolitan Regional Council was the kerbside recycling contract with a private operator which has produced quantified savings in excess of \$1 million over the life of the contract.

As a leading Australian local government, last year the City enjoyed considerable external positive recognition and awards for best practice and leadership associated with high quality work on behalf of the community.

Over the past three years the City's 2000 to 2003 Strategic Plan has been actioned guiding the direction of resources to successfully achieve community priorities – promises made have become promises kept. Looking to the future, it is essential that the existing strong momentum is not lost and therefore, as outlined in the new Strategic Plan, we will continue to build on and drive forward the strategic direction of the City of Gosnells set by our local community. By guiding our own destiny, we will deliver on promises made to attain the community's vision.

None of the successes in this report could have been reached without the contribution of many people including the Mayor, Councillors, the Executive Team and staff. I wish to congratulate everyone involved for another year of significant achievement. You have provided a vibrant local government for our community and continue to make the City of Gosnells a great place.



**Stuart Jardine**  
Chief Executive Officer

## OUR MISSION: "MAKING THE CITY OF GOSNELLS A GREAT PLACE".

### OUR VISION

The City of Gosnells has a clear, shared vision of its future in twenty years' time, which will involve repositioning itself within the metropolitan area of Perth as follows:

We will be a vibrant City with a strong community identity. A great place to live, work, raise children and visit, which will encourage a range of lifestyles and opportunities in a sustainable manner.

We will be characterised by offering an attractive, clean, friendly and safe environment for our community. The City's physical infrastructure will be of a high standard. We will also have an outstanding reputation for caring for our natural environment, cultural diversity and heritage.

Our customers will have access to a variety of work and leisure options within the City and they will enjoy an excellent quality of life with wide appeal.

Our City will be part of a dynamic local and regional economy with a diversity of business, tourism, investment and employment opportunities.

We will continue to be recognised as a progressive customer-focused Council and a leading Local Government in Western Australia and beyond.



### Leadership

We are innovative and creative in our quest to be one of the most progressive, proactive and visionary Local Governments in Australia.

### Sustainability

We aim for the best lifestyle for our community, without compromising opportunities for both existing and future generations.

### Natural and Built Environment

We value a natural and built environment, which retains and improves the quality of life for the community, aiming to minimise any adverse effects on current and future generations.

### Community

We value the diversity of our community and endeavour to involve the community through communication and consultation in the provision of services.

### Elected Representatives, Staff and Volunteers

We provide a safe and equitable working environment, and develop effective, open, two-way communication. We also provide appropriate ongoing training and development to give flexibility and empowerment to work as a team in delivering excellent customer service.

### Performance

We will continue to improve our effectiveness and efficiency to ensure we achieve the outcomes of our Strategic plans.

### Style

We are open, ethical, honest and responsible in all our dealings and aim to work in harmony with our diverse range of stakeholders.



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Mayor

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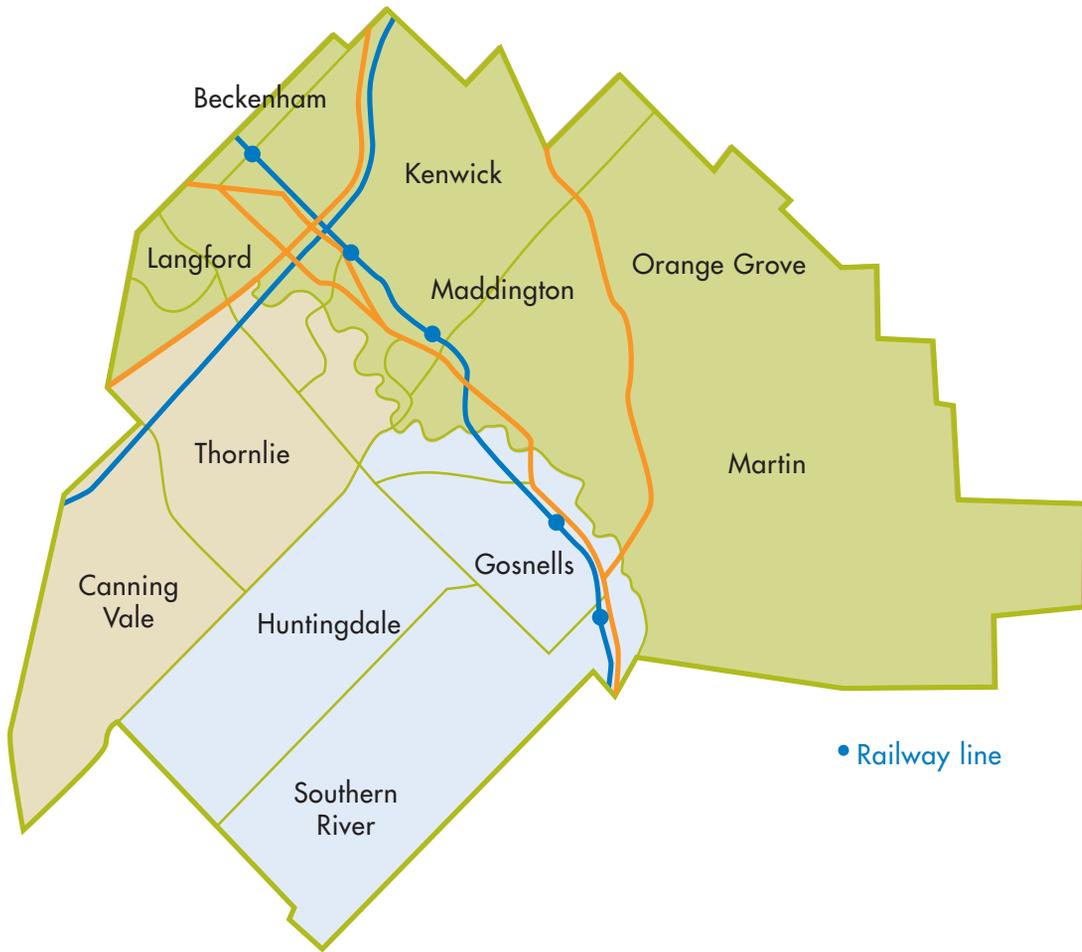
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## EXECUTIVE TEAM



First Row (L to R): Trevor Perkins, Director Regulatory Services, Stuart Jardine, Chief Executive Officer, Adelle Cochran, Directory Community Services.

Second Row (L to R): Dave Harris, Director Infrastructure, Ray Haeren, Director Planning & Sustainability, Ron Bower, Director Corporate Services.

"THE CITY OF GOSNELLS WELCOMES THE COMMUNITY TO ITS COUNCIL MEETINGS. INCLUSION AND PARTICIPATION ARE ESSENTIAL TO DEMONSTRATE EXCELLENT, OPEN AND RESPECTED GOVERNANCE".



1 JULY 2003 - 30 JUNE 2004

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COUNCILLORS	ORDINARY COUNCIL MEETINGS (21)	SPECIAL COUNCIL MEETINGS (2)	ELECTORS MEETINGS (1)	TOTAL (24)
Cr Patricia Morris AM JP	19	1	1	21
Cr Rod Croft	21	2	1	24
Cr Wayne Barrett	20	2	1	23
Cr Julie Brown JP	20	1	1	22
Cr Dave Griffiths	21	2	1	24
Cr Ron Hoffman**	9			9
Cr Susan Iwanyk	18	2	1	21
Cr Carol Matison	14	2	1	17
Cr Ron Mitchell	21	2	1	24
Cr Sue Moss	19	1	1	21
Cr Olwen Searle JP	20	1	1	22
Cr Auriel Smith APM *	2	1		3
Cr Pauline Wainwright	21	2	1	24

\* Cr Auriel Smith APM – term of office ceased 31 August 2003.

\*\* Cr Ron Hoffman - term of office commenced 11 December 2003.

MEETINGS included:

Special Council Meetings (2): 1 July 2003 - Budget Meeting; 3 November 2003 - Honorary Freeman of the City nomination.

Electors Meeting(1): 17 November 2003 - Annual Electors meeting

## THE CITY OF GOSNELLS STRATEGIC PLAN 2004-2006 "SHAPING TOMORROW TODAY" WAS ADOPTED BY COUNCIL IN DECEMBER 2003.

This, the City's third strategic plan, builds upon the framework of the vision established through comprehensive community input that has been continuing since 1997. The final report to Council on the 2000-2003 plan demonstrated that goals were met and promises delivered.

The City of Gosnells Annual Report 2003-2004 includes goals accomplished under the 2000-2003 plan, as well as those already achieved within the first six months of the City's new Strategic Plan coming into being.

Delivery of the five goals set out in "Shaping Tomorrow Today" entails working closely with key stakeholders – the community, business, all levels of government – to maximise advantage for everyone.

Significantly, as the City has embraced sustainability, emphasis has fallen on developing partnerships so we can approach community wellbeing

holistically. For the first time, a contemporary Partnerships goal joins the more traditional goals of Natural and Built Environment, Community, Economic Development and Organisation.

2003-2004 was a year when the City of Gosnells worked towards its Mission "Making the City of Gosnells a Great Place," by tackling the foremost task of "Shaping Tomorrow Today."

- The development of the Local Housing Strategy was adopted by Council on 16 December 2003. The adoption of the strategy by Council follows over two years of intensive work and provides a valuable framework for dealing with issues of residential density throughout the City. Preparation of the strategy involved comprehensive community consultation with approximately 400 submissions.



- The award-winning Safe City Urban Design Strategy achieved wide recognition as a leader in its field. Late last year the Victorian Government urged local government across Victoria to look to the City of Gosnells for examples of safe city urban design and members of a Victorian Parliamentary Inquiry visited the City on a fact-finding tour.
- After two years of negotiations, the Maddington Kenwick Sustainable Communities Partnership was signed by the Premier on 13 December 2003. The Premier stated *"This ground-breaking project sets a new course and the Government will use it as a benchmark for the sustainable renewal of urban communities throughout the State."*
- Landmark development of the Gosnells Town Centre Revitalisation Scheme, The Agonis, reached a revised practical completion date for the building of August 2004. At the close of the financial year, Gosnells Lotteries House tenants had begun moving into the Lotteries House component of the building, with all other tenants being phased in prior to the official building launch to be held in November 2004.
- The Agonis became the first building in Western Australia, in December 2003, to be the subject of an Australian Building Greenhouse Rating Scheme Commitment Agreement, based on energy modelling by CSIRO, at 4.5 stars.
- Building activity generally continued to escalate for the third year in a row, although new home approvals levelled out. During the financial year, a total of 3,593 building permits were issued with a construction value of \$218.1 million. Of these 1,108 were new home approvals at a value of \$142.8 million. 1,060 new homes were recorded as completed.
- Parks and Environmental Operations managed, maintained and developed approximately 1,278 hectares of public open space, encompassing sporting reserves, passive recreation, high value conservation areas and streetscapes.
- Major projects to improve the City's road network included pre-construction planning for the \$3.7 million Kelvin Road second carriageway, the duplication of Nicholson Road over the railway between Garden Street and Bannister Road and construction of Huntingdale Road from Balfour Road to Southern River at a cost of \$200,000. A road rehabilitation programme of \$1.2 million included a major upgrade to sections of Thornlie Avenue, Kenwick Road and Weston Street and extensive resurfacing works.
- More than \$1.4 million was spent on footpath construction and rehabilitation, almost \$1.6 million was spent improving road safety at crash black spots and \$700,000 was spent improving drainage.

- A review of the the City's Environmental Management Plan began in late 2003, looking at progress and goals. Implementation of initiatives under the plan were well advanced by June 2004 and a number of key environmental assets were conserved through direct intervention and facilitation with other agencies.
- In December 2003, Leisure World, the City's Aquatic Centre celebrated its 10th Birthday and in March 2004, the centre welcomed the 4 millionth visitor through the doors.
- Leisure World's new spa – which had 25,000 visits after its opening in June 2003 - was recognised with two awards:  
A Certificate of Commendation in the 2003 Disability Commission's Accessible Communities Awards and a Parks and Leisure Australia (WA Region) award for Innovation and Best Practice - for leading the way in access to aquatic facilities.
- What's believed to be the only Work for the Dole youth film unit in Australia supported and operated by a local government authority was established by the City, providing a six month training course in multi-media film and television for long term unemployed young people aged 18-25.
- Multi-award winning initiative Safe City received a further eight awards for various programmes and services aimed to encourage community safety.
- Anti-social driver behaviour and excessive vehicle speed in City suburbs were tackled through a unique joint venture between the City and WA Police Service. "Dob in a Hoon" was launched in April 2004. Using the Safe City eWATCH Programme, residents were encouraged to take action against anti-social drivers.
- In a first for Western Australia, the City joined with three other Councils to work together to collectively as a Group Procurement Project to purchase new business systems. The project began in November 2003 and is expected to complete with the selection of a system in June 2005.
- In partnership with Edith Cowan University, City of Armadale and Gosnells Armadale Business Development Organisation, the City was successful in achieving funding of over \$70,000 from Ausindustry to provide a series of business development workshops aimed at small business owners. Called Microbiz, this project will operate over the 2004/05 financial year to enable owners to work on strategies for future business development and growth.
- The economic health of Gosnells Town Centre was assessed with the commissioning of independent commercial real estate expert, Porter Matthews, specifically to evaluate retail vacancy rates in the Gosnells Town Centre. The report indicated a significant reduction within 5 years of the vacancy level from 49% to 14%. Further, the report noted that: *"...as other initiatives provided for within the Revitalisation Scheme are completed there will be a continuing improvement in the economy of the Gosnells Town Centre and significant further private capital investment within the area."*



- Work began on an innovative scheme to help young people take up local employment opportunities. The Learning for Life Scholarship project will operate in partnership with the Smith Family organisation and Swan TAFE to provide financial assistance to disadvantaged youth to attend TAFE and gain qualifications that will improve their ability to compete for jobs. The City provided \$15,000 to kickstart the project.
- The City responded promptly to a key strategy of its new Strategic Plan, to create a workplace that encourages and rewards innovation, implements leading practice, and positions the City as an employer of choice, by implementing a Work Life Balance Programme which is at the leading edge of development of family friendly policies.
- During 2003-2004, Seniors and Disability Services provided 43,225 meals through Meals on Wheels or at the AMC dining room, with a further 4,754 volunteer meals. Podiatry dealt with 3,079 appointments, while direct service provided 8,444 hours of Community based respite, more than 4,000 hours of assessment, planning, referral and advocacy and 4,200 hours of VIP and Busy Hands Craft groups.

## GOAL: TO PLAN AND DEVELOP A NATURAL AND BUILT ENVIRONMENT WHICH AIMS TO BE SUSTAINABLE

The City of Gosnells population is nearly 90,000 and the City continues to grow at a rate above State and National averages. Yet more than 35 per cent of the City still remains undeveloped. With huge potential for cost-effective growth and strong economic investment in this City estimated at over \$1 billion in the next ten years, sustainable objectives are essential to secure a strong future.

Gosnells Town Centre Revitalisation scheme is an International winner, while the Maddington Kenwick Sustainable Communities Partnership is a pilot area-based project that brings a 'Whole of Government' approach through strategic partnerships with the community and State Government to address distinct objectives relating to community development, community safety, education, urban renewal, health, employment and wider social well-being.

No mainstream community has yet been provided the opportunity and support to approach true sustainability. After two years of negotiations, at the signing by the Premier on the 13 December 2003 of the Maddington Kenwick Sustainable Communities Partnership, his press release stated *"This ground-breaking project sets a new course and the Government will use it as a benchmark for the sustainable renewal of urban communities throughout the State."*

During 2003/2004 the Maddington Kenwick Sustainable Communities Partnership established its key committees and project teams, including the Steering Committee, which provided strategic advice to the Partnership, the Technical Committee which oversaw the Partnership's operations and four project teams that focused on identified project areas. These project teams conducted background research and planning in areas such as the Maddington Town Centre, Westfield Street Park Precinct and the New Employment Area in Maddington.



Landmark development of the Gosnells Town Centre Revitalisation Scheme, The Agonis, reached a revised practical completion date for the building of August 2004 after original timeframes for completion could not be met as Consolidated Construction, the building contractor initially appointed by the City, went into voluntary administration and was later placed into liquidation in March 2004. Significant effort by the City was put into ensuring that a deed of novation was achieved to bring building contractor Decmil on board to complete the outstanding works.

At the close of the financial year, Gosnells Lotteries House tenants had begun moving into the Lotteries House component of the building, with all other tenants being phased in prior to the official building launch to be held in November 2004.

The Agonis became the first building in Western Australia, in December 2003, to be the subject of an Australian Building Greenhouse Rating Scheme Commitment Agreement, based on energy modelling by CSIRO, at 4.5 stars. This is an excellent performance prediction that stems from the City's emphasis on good environmental design, construction and fit-out.

The second major construction project within Gosnells Town Centre, Gosnells Transport Interchange, a joint initiative of the Public Transport Authority, together with the City of Gosnells and Transperth, was faced with similar construction delays with the construction process due to the liquidation of Consolidated Constructions

100% design stage was achieved for the new Town Square in late 2003. Tenders are to be re-advertised to source the best price for the City for construction to proceed by end-2004.

All design work had been completed for the new Federation Parade South, providing key access to Pioneer Park and added surveillance for The Agonis, Town Square and Pioneer Park. Construction is planned to commence by August 2004.

Pioneer Park Masterplan was adopted by Council in September 2003, and was subsequently progressed in terms of Stage 1 of the overall works, achieving 85% detailed design stage by close of financial year. This stage incorporates the development of a superior recreational, cultural and environmental venue within Gosnells Town Centre. The Ecological Zone will provide one of two treetop walks in Pioneer Park, with raised boardwalks facilitating managed access to the river foreshore and floodplain

wetland in an area designed to provide a model for riparian restoration project elsewhere.

Significant progress was made towards City growth strategies during 2003/04. The Local Housing Strategy was finalised and referred to the Western Australian Planning Commission for approval. The strategy is significant in that it identifies area where Council will consider and support increases in residential density based on the principles of reinforcing neighbourhood nodes and accessibility to public transport, community facilities and public open space.

The City continued to show leadership in influencing the form of new development in its growth areas. Continued development of Canning Vale and Southern River was in accordance with Liveable Neighbourhoods principles and with significant regard to the conservation of key environmental assets. Structure planning for precincts in Canning Vale and Southern River also produced designs which balance the natural environmental assets with economic constraints and social objectives.

New subdivision development created approximately 1000 new lots in the City, predominantly in the Canning Vale area. These subdivisions added to the value of road and asset improvements through

the provision of new roads, additional footpaths, upgraded rural roads to urban standard, new streetlighting and the removal of open drains with new drainage systems.

Building activity generally continued to escalate for the third year in a row, although new home approvals levelled out.

During the financial year, a total of 3,593 building permits were issued with a construction value of \$218.1 million. Of these 1,108 were new home approvals at a value of \$142.8 million. 1,060 new homes were recorded as completed.

Increased emphasis was placed on the importance of streetscapes to provide open space links, health and recreational opportunities.

The City employed a landscape architect to enhance the aesthetics and environmental sustainability of its streetscapes. The development of streetscape plans for the older parts of the City was a priority, as well as preparation of detailed plans for existing roadworks such as Nicholson Road, Kelvin Road and Gosnells Town Centre. Landscaping was completed on the section of Corfield Street between Dorothy Street to Verna Street in Gosnells at an approximate cost of \$150,000.

Parks and Environmental Operations managed, maintained and developed approximately 1,278 hectares of public open space, encompassing sporting reserves, passive recreation, high value conservation areas and streetscapes:

- 23 Active recreational facilities – 105 hectares.
- 212 Passive reserves – 940 hectares.
- 13 Conservation reserves – 219 hectares.
- 14 Streetscapes – 14 hectares.
- 40,000 verge trees of which 29,000 are located under power lines.

Major capital improvements undertaken in 2003/04 included:

- The development of Baxter Close Reserve, Rosebud Close Reserve, Parakeela Grove Reserve and Miranda Way Reserve.
- Installing automatic reticulation to Maddington Reserves and Tom Bateman Reserve.
- Installing perimeter fencing to Woodlupine Reserve, Ivanhoe Reserve, Partridge Way Reserve and strategic areas of the river foreshores.
- Play equipment upgrades at The Avenue Estate and Barson Court Reserve.

- The continuing redevelopment of the Kelvin Road Rehabilitation Site.
- Streetscape upgrades to Corfield Street, The Crescent and the start of a joint venture with the City of Canning to landscape Nicholson Road median strip.

Forward planning for development and maintenance of infrastructure and facilities was a key task for the City's Infrastructure Directorate during 2003-2004.

Almost \$700,000 was spent upgrading or providing improved drainage infrastructure. Drainage improvements included the installation of a gross pollutant trap at Southdown Place and improvements to the drainage network to reduce flooding at Mills Road East and piping of open drains in Crusader Drive, Thornlie and Valencia Way, Maddington. Technical Services ensured that drainage works for all roads considered the environmental impacts of water quality as well as the impact of flooding.

Major improvement projects to improve the City's road network were:

- The continuation of pre-construction activities (design, land acquisition, service relocation) for the \$3.7M Kelvin Road second carriageway construction. The project will be completed by December 2005.



- The duplication of Nicholson Road over the railway between Garden Street and Bannister Road was substantially completed in 2003/04, with landscaping, lighting and shared path works to be completed.
- Huntingdale Road from Balfour Road to Southern River was constructed at a cost of \$200,000.

There was a road rehabilitation programme of \$1.2 million over the year, which included a major rehabilitation to sections of Thornlie Avenue, Kenwick Road and Weston Street and extensive resurfacing works.

The City spent more than \$1.4 million on footpath construction and rehabilitation, while Australia's Bicycling Industry named the City of Gosnells the nation's most bicycle friendly local government authority.

Almost \$1.6 million was spent improving road safety at crash black spots, including:

- Ranford Rd/Warton Rd intersection upgrade – cost \$560,000.
- Eileen/Eudoria Street roundabout – cost \$70,000.
- Spencer Road/Yale Road, signal modifications and anti skid treatment – cost \$140,000.
- Spencer Road/Warton Road, right turn pocket extension and anti skid treatment – cost \$190,000.
- Warton Road/Amherst Road, traffic signals and service relocation works (to be completed) – cost \$190,000.
- Nicholson Road/Spencer Road, intersection improvements and anti skid treatment – cost \$110,000.
- Nicholson Road/Langford Avenue – left turn lane – cost \$46,000.

Asset improvement, maintenance and management were important considerations during the year.

A revamp of the City Facilities business unit in March 2004 enabled the branch to deliver a total building service from strategic planning and design to daily maintenance and management of over 140 facilities.

Over the year, City Facilities completed extensions to the City Pound and the Sutherlands Park Masterplan, while work continued on the pedestrian bridge over Canning River, Westfield Park Wheeled Sports Facility and the former Maddington Golf Course site, Harmony Fields.

In addition, the branch began extending strategic planning for future community facilities to meet the needs of the fast-

growing areas of Canning Vale, Southern River and Huntingdale.

The City also began to develop a strategic asset management plan for its asset portfolio, looking at full lifecycle costing of facilities and assessing the feasibility and cost of future replacement.

The plan will ensure decisions are made on the basis of accurate information that is available across the organisation.

A significant drainage study was commissioned that will see the entire drainage network north of Albany Highway surveyed and assessed for current condition and future improvement requirements. The outcome of this study will provide important asset information and set the strategic direction for drainage planning in this area for future development.

Additionally, work began on a Road Infrastructure Asset Management Plan to determine existing road assets, validate lifetime costs and set future direction.

The City's Environmental Management Plan provides guidance for overall environmental performance, but also provides specific initiatives with associated timelines and responsibilities. A review of the Plan began in late 2003, looking at progress and goals. Implementation of initiatives under the

### WASTE MANAGEMENT JULY 2003 - JUNE 2004

Domestic Rubbish collected	29,991.92 tonnes
Cleanaway - Recycling Contractor collected	8,340 tonnes
Kerbside Collection - Green Waste (2 collections)	2,676.24 tonnes
Kerbside Collection - Junk (1 collection)	2,040.28 tonnes

plan were well advanced by June 2004 and a number of key environmental assets were conserved though direct intervention and facilitation with other agencies. Of particular note, river restoration works in the Canning River have been an outstanding success, with surveys showing a return of native fauna.

River Restoration Stage One in-stream works in Pioneer Park were completed in February 2004. City staff, experts from the Department of Environment, Swan River Trust and the Armadale-Gosnells Landcare Group guided the movement and installation of logs and rocks to create 'riffles' and habitat zones within the riverbed, in what is the biggest urban river restoration project in the Perth Metropolitan Area.

Cleanaway was successful in tendering for the provision of the City's collection, receipt and processing of household recyclable material (yellow lid bin). The tender process was conducted in

conjunction with the South East Metropolitan Regional Council (SEMRC) and will provide residents with a continuity of service. Also in conjunction with the SEMRC, the City undertook a Community Attitude and Knowledge of Waste Disposal Survey. The results of the survey, which was designed to ascertain the community's awareness and perceptions of waste disposal / technologies / management, will be taken into consideration in the development of future waste management strategies.

The Private Swimming Pool Inspection Programme completed the fourth year of the currently four-yearly round of routine pool inspections. A total of 1,120 pools were inspected and 220 rectification notices were issued requiring work to bring pool safety into compliance. This equated to a non-compliance rate of 19.6%, a higher rate than in previous years due to retrospective legislation affecting properties with pre-1992 pools. Buyers of pre-July 1992 properties with

pools are now required to comply with the same security measures as owners of pools installed after this date.

Over the year, 202 new pools were installed, 103 pools removed, bringing the total number of properties having swimming pools or spas to 5,580.

Leisure World, the City's Aquatic Centre marked a series of milestones during the year.

- In December 2003 the centre celebrated its 10th Birthday with an open day and a small ceremony which included about 60 people who were at the opening of the centre in 1993.
- In March 2004, Leisure World welcomed the 4 millionth visitor through the doors. Over 10 years of service to the community Leisure World has averaged nearly 8,000 visits per week establishing it as the City's most used community service.
- The City of Gosnells new spa – which had 25,000 visits after its opening in June 2003 - was recognised with two awards:
  - ▶ A Certificate of Commendation in the 2003 Disability Commission's Accessible Communities Awards, and



### LEISURE WORLD INCOME COMPARISON

Year	Actual Income 1 July - 30 June	Budget Income 1 July - 30 June	% Actual Budget	Growth from previous year
1999/00	\$ 1,536,063	\$ 1,662,030	92.4%	-5%
2000/01	\$ 1,444,919	\$ 1,677,090	86.2%	-6%
2001/02	\$ 1,309,732	\$ 1,345,059	97.4%	-9%
2002/03	\$ 1,362,798	\$ 1,382,600	98.6%	4%
2003/04	\$ 1,572,962	\$ 1,505,772	104.5%	15%

- ▶ A Parks and Leisure Australia (WA Region) award for Innovation and Best Practice - for leading the way in access to aquatic facilities.
- Thermal pool blankets were purchased to reduce gas usage by approximately \$25,000 per annum.

Leisure World's performance, overall, improved significantly. Attendance from 1 July 2003 – 30 June 2004 was 414,086 with an income of \$1,572,962. This compares favourably with an attendance of 370,592 and income of \$1,382,600 for 2002/2003.

Ranger Services played a key role in maintaining the community wellbeing of the City. Calls regarding dog attacks, abandoned vehicles, straying dogs and livestock – all of which can cause major problems in residential areas – were promptly responded to. A consistent approach to enforcement in relation to

dog attacks resulted in court action against 41 people and Rangers continued to use the City's best practice process to resolve barking dog complaints under the existing provisions of the Dog Act 1976. Using the process, the majority of the 290 complaints relating to dog barking were resolved to the satisfaction of the complainant.

Over the year, Rangers also visited a number of schools to talk to children about their work in the community and to encourage them to register their pets, promoting the message that registration of dogs is the best way to assist the City to promptly reunite animals with their owners.

Disappointingly, a total of 890 dogs were impounded during the year, a significant increase on the previous year. Of these, 476 were claimed, sold or re-housed and the remaining 414 were euthanased by a veterinarian.

During 2003/2004 the Health Services Branch continued to implement the City's Health Plan. The Plan identifies and evaluates existing and potential public health risk and it recognises that good health and well-being are linked with the state of the environment. The Plan satisfies the requirements of the City of Gosnells Strategic Plan together with statutory obligations under the Health Act 1911, Local Government Act 1995 and is reported to separately to the Executive Director, Public Health pursuant the Health Act.

Health Services dealt with 500 service requests. Noise was the most common pollution complaint - over 32% - while others related to odours, dust, poultry and other perceived nuisances. The suburb of Gosnells recorded the highest number of service requests followed by Maddington, Thornlie and Canning Vale.

There are currently over 282 food businesses operating within the City. During 2003/2004 City Environmental Health Officers carried out 735 food business assessments. Premises are classified under the provisions of the Health (Food Hygiene) Regulations 1993 depending on the nature and risk of the food handling activity with premises where “meals” are sold to the public being registered as Eating Houses under the City’s Eating House Local laws. There are currently 152 registered Eating Houses in the City, registration and licensing fees for which contribute to the cost recovery of food safety surveillance.

As a component of food safety Council’s Health Services Branch samples food on a monthly basis, from food businesses to ascertain compliance with the Australian New Zealand Food Standards Code. Council’s Health Services Branch continued to remain in the top 10 local governments in Western Australia in terms of the total number of foods sampled. During 2003/2004 a total of 156 food samples were taken, the range of which varied to include meat products, fruit juices, bread, meat pies, manufactured meats, cordials and cheeses. Of these, 14 samples were considered by the analyst to be sub-standard. The proprietors or manufacturers were issued with warning notices.

In addition 70 food complaints relating to suspected food-borne diseases and contaminated products were received by Council’s Health Services Branch. This resulted in five food samples being submitted to the PathCentre as part of alleged food poisoning investigation and nine samples to the local government analyst to investigate contaminated products. All other complaints related to general food handling matters which were investigated by City Environmental Health Officers.

All food businesses, schools and other large public facilities serviced by private bores used for the purposes for human consumption, were regularly tested to ensure that the microbiological water quality was suitable. A total of 22 drinking water samples were taken and submitted for analysis.

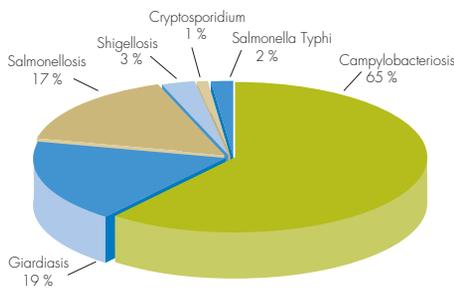
There are also 10 public swimming pools, including spas, located within the City. All of these were tested on a monthly basis for water quality, to ensure compliance with the Health Act (Swimming Pools) Regulations, 1964. During the year, 224 water samples were collected and submitted for analysis.

Under the Health Act 1911 notifiable diseases are reported to the Health Department of Western Australia. During 2003/2004, 109 infectious diseases were reported within the City of Gosnells.

All cases involving food handlers, children under five years, or persons in contact with children (eg. Child Care workers), were investigated by Council Environmental Health Officers, with the balance of the investigations being completed by the Department of Health, where necessary. A breakdown of notifications relating to the City is:

Campylobacteriosis	65%
Giardiasis	19%
Salmonellosis	17%
Shigellosis	3%
Cryptosporidium	1%
Salmonella typhi	2%

### Infectious disease notifications



The City of Gosnells, in partnership with the Armadale Health Services, provide a free immunisation service for infants and primary school children for the prevention of Diphtheria, Tetanus, Whooping Cough, Poliomyelitis, HIV, Meningitis/Epiglottis, Measles, Mumps, Rubella and Hepatitis B.

During 2003/2004, 1,764 doses were provided at City of Gosnells Child Health Clinics, with over 696 children attending. Council's Health Services Branch also continued its participation in a school Meningococcal C and Hepatitis B immunisation program during the year in partnership with the Armadale Health Service. This programme serviced 23 primary schools. The majority of schools are within the City of Gosnells, however some are located in the City of Canning as they are not serviced by the Bentley Health Service.

There are currently 40 Hairdressing Establishments and 31 Skin Penetration premises operating within the City. All premises are inspected on a regular basis, to ensure compliance with the Hairdressing Establishment Regulations 1972, Health (Skin Penetration and Procedures) Regulations 1998 and Code of Practice.

The City, as part of its collection and Disposal of Improperly Discarded Sharps in Public Places policy, continued its partnership with the WA AIDS Council in the provision of a "Needles and Syringe Exchange Programme" within the City. This Programme provided an important health intervention for the community in the prevention of the spread of HIV, Hepatitis C and other blood-borne viruses.

During 2003/2004, Council's Health Services Branch received 32 service requests relating to mosquitos and midges. All service requests were thoroughly investigated by City's Environmental Health Officers and sites monitored. Where regular service requests were received, mosquito traps were set and monitored to identify numbers and species. The Branch also issued 146 rat baits to persons requiring assistance and advice.

In accordance with the City's Alcohol Policy and Management Plan, Health Services branch continued to have responsibility to monitor and manage Council's obligations under the provisions of the Liquor Licensing Act 1988. The policy and plan provides effective management of liquor license applications, focusing on responsible service of alcohol, community awareness and encouraging individuals to take personal responsibility for alcohol consumption.

## GOAL: TO PROMOTE AND FOSTER A SAFE, PROUD, POSITIVE AND HARMONIOUS COMMUNITY WHICH PROVIDES OPPORTUNITIES FOR ALL

Strong community ethos makes the City of Gosnells one of the most liveable city environments in Australia.

Council recognises its role in social sustainability and the City has worked closely with the community, seeking input at every opportunity, responding to feedback and continually striving to improve service and facilities in line with requirements and expectations.

The second year of the review period for the Don Russell Performing Arts Centre was completed 30 June 2004. The review considered the role and purpose of the Centre as a performing arts facility and assessment of its future viability. As a result of the review the City of Gosnells will maintain management of the Centre as a well-positioned community performing arts facility. The re-establishment of the volunteer group, The Friends of Don Russell, a database and promotion plan has seen the Centre increase the number and variety of performances.

The Don Russell Performing Arts Centre celebrated its tenth anniversary in April 2004 with a gala evening at the Centre,

attended by developer Don Russell, Arts Minister Sheila McHale, MLA, Mayor Patricia Morris, AM JP, Councillors, and representatives from the arts industry and media.

The City of Gosnells became the first local government in Western Australia to provide a swing specifically designed for use by wheelchair-bound children at a family playground. The City spent \$50,000 to construct the swing adjacent to the playground on Mills Park, Beckenham. The Liberty Swing complements the existing equipment which provides some of the best play opportunities for children with disabilities in the Metropolitan area.

The second Beanbag Net Centre in Western Australia opened at Kenwick Youth Resource Centre. Beanbag is a programme provided by the Inspire Foundation to help young people cross the digital divide and gain greater access to Internet services.

The City enjoyed 15 packed festival days as the Don Russell Performing Arts Centre ran 'It's On at the Don,' showcasing eight performances, in tandem with Goz



Carnival three-day festival incorporating the City's highly successful Multicultural Food Fair, as well as a youth, Indigenous day and healthy lifestyle event.

Popular Australian Idol Contestant Rob Mills launched the Centro Maddington Stride Ride to raise funds for Diabetes Australia WA.

The City continued to support the State Government's 0-8 years Strategy through providing assistance to the Gosnells Early Years Action Group. A grant was received to assist four local children's services and the City's Library Services to run parent education programmes.

Multi-award winning initiative Safe City was instrumental in providing a wide range of programmes and services to reduce the opportunity for crime and fear of crime within the community and promote community safety.

Throughout the year the City received eight awards for various programmes and services aimed to encourage community safety:

#### Australian Violence Prevention Award

- Monetary Winner of the 2003 Certificate of Merit - Indigenous Community Liaison Officers Service.
- Certificate of Merit - School Incentive Programme.

#### National Awards for Local Government

- Commendation Award for eWATCH – Information Technology Category.
- Commendation Award for Anti-Graffiti Programme – Infrastructure Management Category.

#### Planning Institute of Australia

- National Award for Planning Excellence – Urban Design Plans and Ideas – Built Environment.

#### Australian Safer Communities Awards

- West Australian Winner Home Safety Audits in the Pre-Disaster Category.
- 2003 National Combination Highly Commended – Pre-Disaster Category.

People in Parks encouraged 1,300 people to meet their neighbours at six events.

Registrations for Neighbourhood Watch were up by 419 to 2,267, while membership numbers were from 1,784 to 2,185 – an increase of 401.

The Indigenous Community Liaison Officers Service was reintroduced in October 2003, which had a positive impact on stemming anti social behaviour in Gosnells Town Centre and Pioneer Park.

A Detached Youth Work Programme began building relationships with "at risk" youths from various sectors of the community in November 2003. Youth workers operated a mobile service

throughout the year visiting Rotary Thornlie Wheeled Sports Facility, Forest Lakes Shopping Centre, Jean Garvey Park, as well as liaising with other agencies and providing referrals when required.

Other successful programmes that focussed on young people were the Safe City Education Project for Schools (SEPS) programme and the Constable Care Puppet Shows, early intervention strategies that help to educate primary school students about basic community safety.

During the year, both Safer Seniors and SafetyLynx programmes were winners of the Western Australian Home Safety Audits in the Pre-Disaster Category, going on to be Highly Commended in the 2003 National Combination – Pre-Disaster Category. Together, with support from the WA Police Service, FESA and the Rotary Club of Kenwick, the programmes have carried out 67 Home Safety Audits, organised the installation of 36 security lights and installed 44 smoke detectors.

The Safer Seniors programme also provided a number of workshops for seniors, an Inaugural Seniors Ball in October 2003 and Carols by Candlelight in December 2003.

Anti social driver behaviour and excessive vehicle speed in City suburbs were tackled through a unique joint venture between the City and WA Police Service. "Dob in a Hoon" was launched in April

2004. Using the Safe City eWATCH Programme residents were encouraged to take action against antisocial drivers. Up to 30 June 2004, 31 traffic incident reports were forwarded to the Police Service and there was a marked increase in registrations to the eWATCH Programme.

A second new programme, "Beat the Burglar," was launched in conjunction with the WA Police Service and Gosnells District Neighbourhood Watch early in May 2004. A detailed brochure containing instructions on what to do if burgled and ways to prevent a burglary in the future was made available to homes across the City.

Services at the City's Libraries expanded again over the year, offering community interaction seven days a week. New Adult Information workshops were held monthly at Thornlie Library, while Kenwick Library revamped its Children's Services and relaxed reading areas and introduced new programmes, including a Housebound Reader's service and regular class visits by local schools in the area.

Statistics at Kenwick showed a 24% increase in members, a 34% increase in issues and a 33% increase in reader requests over the past twelve months.

A 'new look' for Thornlie Library was completed in December 2003, after a two week closure for renovations. An internal 'space audit' produced a better layout with additional and re-positioned shelving, new carpet and interior re-painting. The Children's area and Teen

Lounge were revamped and a Parent Information corner was created.

The English as a Second Language Centres were well used and the "Read Write Now" adult literacy campaign was popular throughout the year with Tutors and students using the collections.

The one-day per week service at Langford Library provided the local community with a satellite range of services from Thornlie Library, including the WA State Library Inter Library Loans Service.

To improve access to information to the community, library staff provided:

- Reference services included a web based enquiry service.
- A wide range of self-help resources such as car manuals, indexes and guides.
- Website catalogue resources from other Local Authority library catalogues as well as the State Library of WA data base catalogue.
- Internet services, including a coin operated email service, access to a variety of Government services and a free Personal Computer for public use.
- Specialist collections such as Languages Other than English, Large Print, CD's, CD ROM's and Audio Books, graded easy readers for children, board books and games.
- Council minutes and community notice boards.
- Daily and back copies of newspapers and periodicals.
- A regular series of eye catching displays supporting services, campaigns and local group's activities, provided to better inform our community.
- A comprehensive Local Studies collection of the history of the area.

Nevertheless, the book continued to be a fundamental source of information and entertainment for most people. The libraries issued and returned a total of almost 1,000,010 items. Of these 25% were junior library materials. The members totalled almost 48,400 with 10,540 being under the age of 18, or 21% of the total. The libraries received almost 87,500 enquiries from the public and Internet use at all three libraries was over 60% capacity.

- A State-wide @ Your Library promotion campaign highlighted the value of the public library to the local community. The campaign continues into 2005 with a different theme each month.
- Services for children and young people included programmes to encourage and integrate reading and literacy skills, assist in overcoming social exclusion and develop citizenship.



Young People's Services staff provided:

- Expanded after school Interactive Kids Club at all three libraries.
- Variety of Story Times including evening and weekend sessions.
- New 4 –7 activities for children starting school and learning to read.
- A new Parent Based Pram Jam programme for 0 – 2 year olds, which included parent information sessions and materials at all three libraries.
- A new Better Beginnings programme, in partnership with the State Library of WA, which supplied advice to new parents on the value of reading to children, language development and using the resources of the local public library, together with a free toolkit, including a free board book for all newborn babies through the City's Baby Health Centres.
- A writing competition, inviting school students to submit a letter to a future generation child. The winning letter will be placed in a Time Capsule as part of Gosnells Town Centre Revitalisation Scheme.
- The Early Years Strategy which focused on local services and support for children in the 0 to 8 years category and their families in four key community areas. Through visits and storytelling to Bramfield Park and

Campbell Primary Schools, Brookman House Parenting Service and Wira Birra Childcare Centre, library staff were able to provide information on ways to enhance language, concentration and social skills.

- The Libraries' Icon Event, Children's Book Week at Maddington Centro Shopping Centre, with competitions, performances, displays, author visits and week long activities to promote reading and literacy for children.

The City of Gosnells Museum – Wilkinson Homestead welcomed more than 2000 visitors over the year. Yesteryear classroom activities and blacksmith forge were provided by more than 20 volunteers providing support and local knowledge.

Visitors with disabilities were given better access to the Museum through the completion of a brick path and wheelchair ramp to the homestead, together with new signage for the entrance and machinery shed and improved carpark lighting.

The Heritage Advisory Committee met every two months to discuss issues such as Indigenous Heritage Programmes and signage, proposed redevelopments to properties listed on the Heritage Inventory, the sealing of the museum's agriculture shed and the demolition of the Methodist Church in Dorothy Street, Gosnells.

An Oral History Programme was launched following the appointment of a Heritage Coordinator. Members of the Passmore family and other significant local pioneers were interviewed and their story transcribed to be kept as a permanent record of the City's Oral History Heritage. The Heritage Coordinator also began work on a Significant Tree List, a series of information leaflets and updating the Heritage Inventory.

The City secured a Lotteries West grant to restore and conserve the gravestone of local pioneer John Okey Davis.

Local Studies created over 150 new files, mostly biographical, relating to earlier residents. Email enquiries via the Internet came from the Eastern States, along with others from Britain, the USA and Canada.

A booklet about Kenwick Pioneer Cemetery was released in October 2003, received coverage in the local media and was a popular item with the community. Copies were also mailed to interested parties listed on the Local Studies register.

An unprecedented number of surveys relating to various regional archives and historic sites was carried out over the year. With reports generally running from 15 to 25 pages, the surveys each took around 30 hours of staff time, and sometimes involved liaising with other community groups such as the local RSL.

## GOAL: TO DEVELOP AND MAINTAIN EFFECTIVE PARTICIPATION, CONSULTATION AND PARTNERSHIPS THAT WILL BENEFIT THE COMMUNITY

Mid-way through the 2003-2004 financial year, the City adopted its new Strategic Plan 2004-2006 "Shaping Tomorrow Today." The previous plan laid solid foundations for a number of productive partnerships and the current Plan has built on those foundations, establishing new alliances and strengthening existing ones.

Foremost was signing of the Maddington Kenwick Sustainable Communities Partnership for the sustainable regeneration of the suburbs of Maddington and Kenwick. The agreement sets out the framework for a collaborative effort in developing an action and implementation plan between State Government agencies and the City of Gosnells. Agencies committed under the agreement are Department of Premier and Cabinet, Department of Housing and Works, Department of Planning and Infrastructure, Department of Health, Department of Community Development, Landcorp and Department of Local Government and Regional Development.

Significant background work was undertaken to establish the partnership, which will be cited as a model under the State Sustainability Strategy. The joint agreement set the work plan for the Partnership, undertaking during its first year to conduct a planning process in consultation with the Maddington Kenwick communities. The end product of this process would be an Action and Implementation Plan to guide the Partnership for the remaining four years of the Agreement period.

The consultation process began in March 2004 with the development of the Community Profile and Values report. The Community Profile and Values report provided a snapshot of the Maddington and Kenwick communities, its networks, priorities and aspirations. The report will contribute to the development of a Community Vision and Action and Implementation Plan. It is anticipated that the Action and Implementation Plan will be completed during December 2004.



The City's Health and Wellbeing partnership between the City of Gosnells, the South Metropolitan Area Health Service and the Canning Division of General Practice is being developed as a result of the Community Health and Wellbeing Needs Study, incorporating a number of the key issues identified in the study into the partnership framework.

The study which was a joint venture between the East Metropolitan Population Health Unit, Centre for Research for Women and Just 4 Research was released in September 2003 and highlights where the City of Gosnells and other government and non-government agencies can improve the health and well-being of the community and build upon significant progress made in establishing partnerships and engendering the social capital of communities within the City of Gosnells.

It has been described and is promoted by the WA Department of Health as a "best practice model" for local government by focusing on the social determinants of health affecting individual and community quality of life.

The study addresses several key factors, including a growing population, the need for sustainable development and a commitment to equitable access to services for everybody living in the City of Gosnells.

Council continued its partnership with Murdoch University, with scholarships provided to post graduate students undertaking research on key elements of the Maddington Kenwick Sustainable Communities Partnership.

In a first for Western Australia, the City joined with the other three Councils to work together to collectively purchase new business systems, and sought the assistance of the Western Australian Local Government Association to facilitate the project.

The Group Procurement Project is designed to encourage a better procurement outcome by aggregating the buying power of the Councils involved to reduce costs; develop a 'common use' specification of administration systems; identify and select a 'best practice' Local Government administration system; adopt a 'best practice' quality approach to the system procurement and contract negotiation lifecycle; and establish an equitable working relationship with the vendor.

The project began in November 2003 and is expected to complete with the selection of a system in June 2005.

During the year the City of Gosnells in conjunction with the Department of Justice signed a Memorandum of Understanding formalising a unique partnership which has been in place since 1988. The City of Gosnells has worked closely with the Department of Justice over many years, through community work order placements and projects such as river restoration and anti-graffiti programmes.

In partnership with Edith Cowan University, City of Armadale and Gosnells Armadale Business Development Organisation, the City was successful in achieving funding of over \$70,000 from Ausindustry to provide a series of business development workshops aimed at small business owners. Called Microbiz, this project will operate over the 2004/05 financial year to enable owners to work on strategies for future business development and growth.

In addition to well established partnerships with government and non government organisations such as WA Police Service, Fire and Emergency Services of WA, Transperth, RAC, the City's Seniors and Disability Services Branch established two new valuable partnerships over the year.

Thanks to an innovative partnership with Carers WA Inc, local people who care for a family member who is frail aged or has a disability can access a professional counselling service at the Addie Mills Centre, free of charge and without having to travel outside the area. Carers WA also fully funded a fun overnight retreat of support and mateship for local male carers of a child with a disability.

Another partnership was formed with the South East Metropolitan Carers Resource Centre, which provided over \$2,000 funding to hold a camp for siblings of children with a disability.

The City's Seniors and Disability Services Branch also engaged customers to partner them in the planning of services and programmes. The City's Take A Break holiday respite programme invited customers to participate in all aspects of holiday planning, including location and staffing.

Bickley Brook 'Cleaner Streams' Project, a partnership project in March 2004 with the Armadale-Gosnells Landcare Group, Curtin University's Centre of Excellence in Cleaner Production, and the Motor Trades Association, undertook to raise awareness, through visits to individual premises, among industrial businesses of

their impact on water quality in Bickley Brook and, consequently, the Canning and Swan Rivers. Importantly, the project obtained a "snapshot" of environmental attitudes and behaviour amongst local industrial businesses.

The project also raised awareness of pending State Government legislation affecting industrial premises, including the proposed Unauthorised Discharge Regulations, Controlled Waste Regulations and Contaminated Sites legislation. A subsequent breakfast seminar provided further explanation of proposed legislation and the offer of training in Cleaner Production.

The South East Regional Energy Group, a partnership between the Cities of Gosnells and Armadale and Serpentine-Jarrahdale Shire, launched and completed a number of high-profile initiatives aimed at raising the community's awareness of, and stimulating action on, the issue of energy-related greenhouse gas emissions and global climate change. The Group's initiatives, including switch your thinking!, CLIMATE CLEARANCE and Green Light Schools Fundraiser were recognised by the International Council for Local Environmental initiatives as excellent models for action in other Local Government areas. The Group was very

successful in achieving State and Federal Government financial support, as well as corporate sponsorship from the local and regional private sector.

The Armadale-Gosnells Landcare Group, a partnership between the Cities of Gosnells and Armadale, in addition to its ongoing catchment management actions, played an important role in the formation of the South East Regional Centre for Urban Landcare, and in the development of the Swan Catchment Council's Swan Region Natural Resource Management Strategy, which will provide the framework for the delivery of grant monies in support of Landcare activities addressing strategic goals.

The City continued to benefit from close contact with the local Historical Society. A society member donated produce stencils secured from an auction at Maddington Park to the City of Gosnells Museum - Wilkinson Homestead. The society also used bequested funds to donate granite millstones, hand-cut by Jabez White for his flour mill in Orange Grove about 1870, to the Gosnells Museum. These millstones are among the most significant artefacts of City's early colonial history and had been in private hands outside the area for over a quarter of a century.



Gosnells Bush Fire Brigade continued to be equipped and maintained by the City, providing the first response to all fires reported in the area east of Tonkin Highway. The Brigade attended a large number of fires over the past year, many of them deliberately started. The Bush Fire Brigade volunteers also took part in fire prevention and public education activities across the City.

The Gosnells State Emergency Service, also supported by the City, was called out to a large number of incidents, from fixing tarpaulins on damaged roofs, removing fallen trees from properties and carrying out life saving rescues on cliff faces.

AT THE SIGNING OF THE  
MADDINGTON KENWICK  
SUSTAINABLE COMMUNITIES  
PARTNERSHIP, THE PREMIER  
SAID: "THIS GROUND-BREAKING  
PROJECT SETS A NEW COURSE  
AND THE GOVERNMENT WILL  
USE IT AS A BENCHMARK FOR  
THE SUSTAINABLE RENEWAL OF  
URBAN COMMUNITIES  
THROUGHOUT  
THE STATE."

## GOAL: TO FOSTER A PROSPEROUS, SUSTAINABLE AND DIVERSE ECONOMIC BASE FOR THE FUTURE OF THE CITY.

During 2003-2004 the Economic Development Unit continued to implement key initiatives identified in the City's Economic Development Plan, which was launched early in 2003. The continued progress of the Gosnells Town Centre Revitalisation Scheme and initiating the Maddington Kenwick Partnership were key foci.

The economic health of Gosnells Town Centre was assessed with the commissioning of independent commercial real estate expert, Porter Matthews, specifically to evaluate retail vacancy rates in the Gosnells Town Centre. The report indicated a significant reduction within 5 years of the vacancy level from 49% to 14%. Further, the report noted that:

*"...it should be remembered that the Gosnells Revitalisation Scheme has only been partially completed and it can be expected that there is a natural delay and lead-in time between the stimulus of the scheme projects and the private development that will follow. It is noteworthy that the Revitalisation Scheme,*

*amongst other things, provided for three key projects to occur within the scheme area. This was the construction of the High Street, which has now been completed, the development of the Civic and Community Facility, which is now nearing completion, and the relocation of the Railway Station, which has not yet been undertaken.*

*Accordingly, in real terms only one out of three key initiatives have been completed to a level where they will influence natural market forces. We believe that the relocation of the Railway Station will have a most significant effect on property along Lissiman Street."*

The report concluded that:

*"We are confident that as other initiatives provided for within the Revitalisation Scheme are completed there will be a continuing improvement in the economy of the Gosnells Town Centre and significant further private capital investment within the area."*

A range of economic development opportunities were identified through the Maddington Kenwick Sustainable



Communities Partnership (MKSCP), which were promoted to State Government agencies.

In addition, proposals to rezone land adjacent to the existing Maddington Employment Area were progressed through the provision of community information sessions for land owners and adjacent residents. Held in Kenwick Community Centre these sessions generated great interest and over 160 people attended over a series of evenings during May and June 2004.

During the year the City completed the sale of land in Harpenden Street, Huntingdale earning \$1.1 million and opening up a new section of residential land in the area. This project also facilitated the construction of Gay Street between Harpenden Street and Warton Road, improving local networks and connections.

Gosnells Centre for Business Development, a new small business incubator located in the Agonis building remained a high priority. The City worked closely with Gosnells Centre for Business Development Incorporated to establish the necessary legal structures and documentation to allow this community group to assume the future management and provision of services to the small business community. This involved leasing arrangements between the City and the incorporated body and establishing level of service agreements

for day to day operation of the facility, as well as funding and developing promotional material. In this way the local business community will be heavily involved in encouraging and nurturing the growth of new business opportunities within the City and will have the opportunity to establish a strong local business organisation.

By the close of the financial year, early indications were that there would be strong demand from the local community for space in the business incubator, particularly through the expansion of Home Based Business.

The Agonis on Albany Highway includes an area designed to develop a café within the new Gosnells Town Centre. Economic Development staff led the promotion of the opportunity to the broader business community and expressions of interest to invest in this venture have been received.

To further strengthen local business capacity the City sponsored the launch of a new local business association, Gosnells City Business Association with a breakfast function in City's Reception Room.

As well as working in partnership with Gosnells Armadale Business Development Organisation to develop Microbiz, the City continues to fund the key activity of providing business advice and assistance through the Business Enterprise Centre.

Work began on an innovative scheme to provide skill development opportunities for young people to enable them to take up local employment opportunities. The Learning for Life Scholarship project will operate in partnership with the Smith Family organisation and Swan TAFE and draws heavily on our Community Services staff expertise in offering sponsorship opportunities. The Learning for Life Scholarship project will provide financial assistance to disadvantaged youth to attend TAFE and gain qualifications that will improve their ability to compete for jobs. The City provided \$15,000 to kickstart the project and will enlist support from local business.

To further promote employment opportunities, the City produced and adopted its first Visitor Development Strategy during 2003/04 to guide future tourism activities and opportunities.

What's believed to be the only Work for the Dole youth film unit in Australia supported and operated by a local government authority was established by the City, providing a six month training course in multi-media film and television for long term unemployed young people aged 18-25. Under the guidance of a qualified and experienced film and television expert young people began producing short films and promotional videos for local community groups and City services, including a DVD promoting the City's major festival "Goz Carnival."

## GOAL: TO BE AN INNOVATIVE, DYNAMIC AND CUSTOMER FOCUSED ORGANISATION

The City responded promptly to a key strategy of its new Strategic Plan, to: *“create a workplace that encourages and rewards innovation, implements leading practice, and positions the City as an employer of choice.”*

A Work Life Balance Programme was developed and implemented which is at the leading edge of development of family friendly policies. WLB has been designed to ensure the City is positioned to attract and retain quality staff in what are predicted to be difficult times ahead for employers.

The City conducted an Employee Perception Survey to determine employee attitudes to working at the City. The survey generally returned a very positive response. In his report, Independent AIM Consultant Norman Venus concluded: *“A highlight is the excellent (82-84%) level of awareness of Customer Service Standards and the use of these in daily work.”* Any areas for improvement were thoroughly investigated and actions implemented.

Occupational Health and Safety continued to be an important area in which Human Resources (HR) played an integral role in influencing the direction and standards for the City. The City adopted an innovative approach in incorporating a comprehensive health programme into its safety programme.

Local Government is a self-insured industry in relation to Workers' Compensation; premiums are calculated on performance. The City's performance in regard to Health and Safety, and Workers' Compensation management over a number of years has resulted in a reduction of premiums. This is a significant achievement in a climate where insurance premiums are generally increasing.

The City's staff turnover remained at relatively low levels compared to local government and general industry standards, which reflects positively on the management style. However, given the size of the City's workforce, there is still a significant workload in this



area. To assist new staff, HR developed a comprehensive employee handbook which contains a wealth of important information and a formal induction programme for all new staff.

The HR team also developed a training calendar and coordinated corporate training for the City.

In other areas the HR team provided professional advice in relation to HR matters to all levels of the City's workforce, continued publication of the City's "Grapevine" newsletter, managed the Employee Assistance Programme, coordinated the Staff Development Cycle programme and ensured payroll services were conducted in a timely and accurate manner.

The City's Web services were further developed to meet the needs of the organisation and its customers.

The City's website had a style makeover and upgrade to the latest version of the content management system for both internet and intranet sites. On-line mapping services incorporating a comprehensive user help guide are now provided on the City's website, giving access to a range of land information.

Information technology infrastructure was maintained and updated in line with Council's ongoing commitment to maintain a high standard of information technology to support business processes and services.

The City recognised that current business systems would not meet ongoing and future needs and began the process to replace systems over the coming two years. At the same time, three other Councils were of the same view and had begun the same process. With advice and support from WALGA, a Group Procurement Project was established.

Records management services continued to provide a core service to all internal staff, and to external customers, particularly in the area of Freedom of Information applications.

**FREEDOM OF INFORMATION STATISTICS  
SUBMITTED TO FOI COMMISSIONERS OFFICE AS AT 1 JULY 2004**

	Total	Personal	Non-Personal	Current
Total number of applications received and breakdown	18	8	9	1

ACCESS TYPE	PERSONAL	NON-PERSONAL
Access in full	6	2
Edited access	1	2
Access refused	3	
Withdrawn by applicant	3	
Not finalised		1
Total	7	11

No internal reviews for 2003/2004

No external reviews for 2003/2004 (submitted the Officer of the Information Commissioner)



Planning for an extraordinary local government election, brought about by the premature resignation of a Canning Vale Ward Councillor, was carried out over the year. The unexpected cost of the election had not been budgeted for, and, as such, was funded from the Elections Reserve Account.

Customer Services displayed a variety of promotional material in the central administration area to inform the community about:

- Development of Maddington Golf Course.
- Construction of Tonkin Highway extension.
- Health issues - ie, kidney disease, TB, cancer, diabetes, schizophrenia, safety in school's, Quit Week.
- Goz Carnival.
- Library Week.
- FESA.
- Swimming pool safety.
- Dob In A Hoon.

Customer Service also introduced a system of regular front counter and telephone enquiry statistics for comparison and analysis to ensure service meets customer demand.

City of Gosnells Seniors and Disability Services are provided within an ethos of inclusion. At all times, the aim is to enhance the independence and quality of life of the customer, whether this be the provision of meals on wheels to assist an older person to remain in their home, or by ensuring all staff have an awareness of issues which can impact on customers with a disability through Corporate Disability Awareness Workshops.

100 volunteers worked at the City's Addie Mills Centre over the year, providing services to Seniors and people with a disability. Many volunteers are Seniors themselves and the City is very appreciative that volunteers demonstrate this commitment to sharing their experience and skills for the benefit of their community. Volunteering with the City of Gosnells brings many benefits, including ongoing professional and personal development, the opportunity to work with focused and vibrant teams, and the personal reward that comes from making a positive difference to people's lives.

Seniors and Disability Services staff encouraged customers to tell them what they were doing right, and what they could do better. Whether through informal feedback or formal evaluations, consulting with customers ensured that services and programmes remained relevant and effective.

Senior members of the community and people with a disability had access to key information of particular relevance to them, as the City regularly invited representatives from peak government and non-government bodies to present information seminars.

During 2003-2004, there were 43,225 meals provided through Meals on Wheels or at the AMC dining room, with a further 4,754 volunteer meals. Podiatry dealt with 3,079 appointments, while direct service provided 8,444 hours of community based respite, more than 4,000 hours of assessment, planning, referral and advocacy and 4,200 hours of VIP and Busy Hands Craft groups.

EVERY YEAR THE CITY OF GOSNELLS PRODUCES A PRINCIPAL ACTIVITIES PLAN OUTLINING MAJOR PROJECTS IT ANTICIPATES THE CITY WILL BE INVOLVED IN DURING THE SUCCEEDING FOUR YEARS. THIS YEAR, WE ARE REPORTING AGAINST THE 2003 PRINCIPAL ACTIVITIES PLAN.

PRINCIPAL ACTIVITY	STATUS
<b>INFORMATION TECHNOLOGY AND RECORDS MANAGEMENT</b>	
Corporate Network Infrastructure Maintenance and Upgrades	Ongoing
Mobile Computing Services	Ongoing
Retrospective Document Scanning	Completed
Replace Financial, Property software	Ongoing
<b>SOUTHERN RIVER URBAN DEVELOPMENT FRAMEWORK</b>	
Finalise ODP for Precinct 1 (Holmes Road – commenced)	In progress
Preparation of ODP for Precinct 2 by external consultant (commenced)	Complete
Preparation of ODP for Precinct 4 by external consultant (not commenced)	In progress
Preparation of ODP for Precinct 3 by appointment of consultants	No yet commenced
<b>SAFE CITY INITIATIVE</b>	
People in Parks	Ongoing
Neighbourhood Watch	Ongoing
eWATCH Community safety Communication System	Ongoing
Safe City Education Project for Schools	Ongoing
Community Liaison Service	Ongoing
Anti Graffiti Programme	Ongoing
Safetylynx	Ongoing
Youth Programmes	Ongoing
<b>WASTE MANAGEMENT</b>	Ongoing
<b>LIBRARIES AND HERITAGE</b>	
Oral History Programme	Ongoing
Development of Operational and Transitional Planning for the new Gosnells Library and Heritage Centre	Ongoing
Indigenous Resources and Workshops Project	Ongoing
Management of Conservation Plans for the Gosnells Museum and Kenwick Pioneer Cemetery	Ongoing
Update of the Municipal Heritage Inventory	Ongoing

PRINCIPAL ACTIVITY	STATUS
Seniors Library Mentoring Programme in conjunction with opening of new Gosnells Library Initial planning for new Southern River Library	Ongoing Ongoing
<b>ROAD ASSET MANAGEMENT</b>	
<b>Drainage Construction</b>	
Crusader Drive - Piping of Open Drain Drainage Problems – Various	Complete Funds allocated to various projects which were completed. 2 projects carried forward to 2004/2005
<b>Drainage Studies:</b>	
Non-ODP/TPS to determine master plan of drainage upgrades Gross Pollutant Traps Passmore Street - Piping of Open Drain	Commenced Complete
Various Drainage Works - TPS 15	On hold subject to resolution of Water Corporation trunk main Complete - Valencia Way drainage
Various Drainage Works - TPS 17	Funds returned to Scheme as works not ready to progress
Various Drainage Works - TPS 9A	Partly complete - balance of funds carried forward
<b>Footpath Construction</b>	
Belmont Road - Kenwick Rd to Bickley Rd	Complete
Brixton St - Bickley Rd to Dulwich St	Complete
Canning River Cycleway - Various	Complete
Celebration St - Elizabeth St to North St	Complete
Connemara Drive - Ravenhill St to Glenbrook St	Complete
Cortis Wy - House 25 to Downhill Way	Complete
Delbridge Dr - House 12 to Bickley Rd	Complete
Delbridge Dr - House 12 to Masters St	Complete
Dorothy St - Albany Hwy to Croft St	Complete
Dulwich St - Tooting St to Brixton St	Complete
Dunholme Pl - Harpenden St to Cul-De-Sac	Complete
Elizabeth St - William St to Jubilee St	Complete
Elizabeth Street - Jubilee St to Lacey St	Complete
Gaze Ct - Whiteman St to Cul-De-Sac	Complete
Homestead Road - Foreshore Place to Existing Path	Complete
Hume Road - Murdoch Rd to Bell St.	Complete
Hunt St - Thornlie Ave to Berehaven Ave	Complete

## PRINCIPAL ACTIVITY

## STATUS

Kelvin Road - Westfield St. to Stebbing Rd	Complete
Kenwick Rd - Belmont Rd to Wanaping Rd	Complete
Kenwick Rd - House 199 to Belmont Rd	Complete
Kenwick Road - Phoenix Dve to House 199	Complete
Lalor Rd - Kenwick Rd to Belmont Rd	Complete
Luke Ct - McNamara Drive to cul-de-sac	Complete
Mildenhall St - Nethercott St to Olney Pl	Complete
Olga Rd - Albany Hwy to Newenden St	Complete
Olga Road - Atfield St to Burslem Drive	Complete
PAW - Various	Complete
Penhurst Ct - Elvington St to cul-de-sac	Complete
Pytchley St - Ailsworth Crt to Ovens Rd	Complete
Ranford Road - Campbell Rd to Warton Rd	Complete
Ravenhill Rd - Thornlie Ave to Connemara Dr	Complete
Royal St - Albany Hwy to Kenwick Link	Complete
Spencer Rd - House 299 to House 307	Complete
Spencer Rd - Yale Rd Intersection	Complete
Warton Road - Bluegum Rd to Garden St.	Complete
Warton Road - Forest Lakes Dve to Garden St.	Complete
Westfield St - Gosnells Rd to Helm St	Complete
Weston St - Helm St to Kelvin Rd	Complete
William St - Central Tce to North St	Complete
William St - Diamond St to House 175	Complete
William St - Elizabeth St to Luyer Ave	Complete
<b>Footpath Rehabilitation</b>	
Berehaven Avenue - Martindale Ave to Service Rd	Complete
Berehaven Avenue - Melvin Ave to Spencer Rd	Complete
Bert Street - Eudoria St to Hicks St	Complete
Brabham Street - Lawrence St to Prince St	Complete
Cameron Street - House 14 to Nicholson Rd	Complete
Cassidy Road - Rushbrook Way to Hume Rd	Complete
Coops Ave (Side 1) - Spring Rd to Spencer Rd	Complete
Coops Ave (Side 2) - Spring Rd to Spencer Rd	Complete
Culligan Road - Sandon St to Nairn Rd	Complete
Dobell Street - Matilda St to Cardington Wy	Complete
Downhill Way - Cortis Way to Jennings St	Complete
Evelyn Street - Eudoria St to Hicks St	Complete
Flax Street - Alcock St to Hibiscus St	Complete
Galaxy Street - Bickley Rd to Woodlupine Brook	Complete
George Street - Fremantle Rd to Blanche St	Complete



## PRINCIPAL ACTIVITY

Martindale Avenue - Berehaven Ave to Selby St  
 Osten Place - Wingrove Rd to cul-de-sac  
 PAW's - Various  
 Perth Bicycle Network - Grant

Sutherland Drive - Jardine Ct to Mercer Pl  
 Wilfred Court - Spencer Rd to Wilfred Rd  
 Wynyard Way - Martindale Ave to Selby St

Road Construction  
 Garden St. Extension: Warton Rd. to Southern River Rd. (Planning)  
 Kelvin Road - Stage 1&2 Stebbing Rd to Bickley Rd to Tonkin Hwy  
 Kerb Replacement - Various  
 Land Acquisitions - Various  
 Minor Works - Various  
 Nicholson Road - Garden St. to Bannister Rd.  
 Nicholson - Eucalyptus to Birnam

Nicholson Road - Birnam Rd to Garden St. (Planning)  
 Nicholson/Warton Rd. roundabout:  
 Contribution to City of Armadale  
 Pram Ramp Replacement - Various  
 Road Crash Funding - Various (Black Spot)  
 Safety Improved Crossings - Various

Various Roadworks - TPS 15  
 Various Roadworks - TPS 9A

### Road Rehabilitation

Cardington Wy (1): Westerham Way - Balfour St  
 Cardington Wy (2): Princess St - Kelvedon Way  
 Clancy Wy: Berehaven Av - Melvin Av  
 Clara St: Astley St - Albany Hwy  
 Coleman Pl: Wilpon St - cul-de-sac  
 Corbett St: Robina St - cul-de-sac  
 Costello St: Dunnell St - cul-de-sac  
 Crack Sealing - various  
 Croft St: May St - Dorothy St  
 Dulwich St (2): Brixton St - Tooting St  
 Erith St: Ulcombe St - Postling St

## STATUS

Complete  
 Complete  
 Complete  
 Footbridge over Southern River in progress  
 Complete  
 Complete  
 Complete

In progress  
 In progress  
 Completed various sites  
 Used for various sites  
 Completed various sites  
 Complete  
 City of Canning to complete in 2005  
 In progress

Complete  
 Completed various sites  
 Completed various sites  
 Balance of funds carried forward  
 Complete - Wildfire Rd  
 Partly Complete - funds carried forward for Alcock St

Complete  
 Carried forward to be completed at end of 2004.





PRINCIPAL ACTIVITY	STATUS
The Agonis	To be completed October 2004
Town Square	Ongoing
Streetscape Improvements	Ongoing
Slip Lanes	Ongoing
Pioneer Park	Ongoing
Public Art	Ongoing
<b>PLANT REPLACEMENT</b>	Ongoing
<b>PARKS AND RESERVES DEVELOPMENT</b>	
Barson Court (play equipment upgrade)	Complete
Baxter Close Reserve Development (From POS Cash-in-lieu funds)	Complete
Brookland Green Fluted Fencing (Replace damaged and stolen fencing)	Complete
General riverfront rehabilitation (Hester Park)	Balance of funds carried forward
Ivanhoe Reserve (Replace bollard fencing)	Complete
Langford Netball Fencing (Repair broken fencing)	Complete
Neighbourhood Parks	Balance of funds carried forward
Nicholson Rd Streetscape improvements (1st stage): Spencer to High Rd	In progress.
Partridge Way (Replace bollard fencing)	Complete
River Foreshores - Strategic (Install bollard fencing)	Complete
Rosebud Close Reserve Development (From POS Cash-in-lieu funds)	Complete
Stabilising Admin Lakes (Prevent the banks from collapsing into the lake)	Project deferred
Sutherlands Reserve Practise Wicket Fencing (Extensions to prevent balls from hitting the road)	Complete
The Avenues (Play equipment, rubber soffit and sails)	Complete
Tom Bateman Reserve - Construction of "Community Development Nodes" (seed funding only from City)	Balance of funds carried forward
Verge Upgrades & Entry Statements (Langford Oval) - Wingrove and Langford Avenue	Project deferred
Woodlupine Brook (Replace bollard fencing)	Complete
<b>MADDINGTON KENWICK SUSTAINABLE COMMUNITIES PARTNERSHIP</b>	
Project Initiation Set-up, Reporting, Structure and protocols	Complete
Data Collection and Research	Complete
Community consultation / Communication Plan	To be completed December 2004
Service Audit and Review	Underway
Capital Project Identification and Prioritisation	Underway
Commence initial capital works	Planning phase

THE COMPETITION PRINCIPLES AGREEMENT (CPA) IS AN AGREEMENT BETWEEN THE COMMONWEALTH AND STATE GOVERNMENTS THAT SETS OUT HOW GOVERNMENT SHOULD APPLY NATIONAL COMPETITION POLICY PRINCIPLES TO PUBLIC SECTOR ORGANISATIONS UNDER THEIR JURISDICTION.

The Local Government Clause 7 Competition Policy Statement of the CPA requires a local government to report annually on the application and implementation of competitive neutrality principles to its activities and functions.

#### COMPETITIVE NEUTRALITY

No significant business activities have been introduced since the application of the principles of competitive neutrality. Council's two Significant Business Activities (those with an annual income over \$200,000) are:

- Leisure World Aquatic Centre.
- Refuse Collection Service.

No business enterprise conducted by the City has been classified, by the Australian Bureau of Statistics, as either a public trading enterprise or a public financial enterprise. Further, no allegations of non-compliance with the Competitive Neutrality principles have been made by any private entity.



## EXTRACTS FROM FINANCIAL STATEMENTS

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- The 2003-2004 revenue reflects continued steady growth within the community, with gross revenues amounting to \$54.9 million, an increase on last year of some 23%. This increase accrued across all sections of revenue but notably in capital grants where receipts of \$10 million compared with \$4 million in 2003 .
- General rate collections increased 5.5% to \$24.1 million due largely to new developments and increases in property valuations in the area.
- Fees and charges amounted to \$10.5 million. This total is some \$1.5 million over that recorded in the previous year.
- Returns on investments were up by 25% on the previous year and amounted to \$2.34 million.
- Operating expenses for the year amounted to \$38.87 million with the increases reflecting the additional costs required to cater for growth demands.
- Funds committed and spent on capital works during the year, amounted to \$22,159,081.
- At the end of the year the net change in assets resulting from operations was \$12,801,045, whilst the operating surplus amounted to \$7,309,196.
- General reserves have increased by \$1,169,450 on the previous year.

## STATEMENT OF FINANCIAL PERFORMANCE

	ACTUAL 2004	BUDGET 2004	ACTUAL 2003
<b>Operating Revenues</b>			
General Purpose Funding	29,285,917	28,722,947	27,555,571
Governance	60,985	55,700	77,580
Law, Order and Public Safety	462,210	369,110	273,985
Health	108,215	91,670	107,856
Welfare and Education	570,707	558,738	559,219
Housing	-	-	-
Community Amenities	6,279,645	5,309,046	4,843,722
Recreation and Culture	2,518,120	2,429,910	2,266,493
Transport	272,397	69,700	125,070
Economic Services	1,049,324	878,558	937,123
Other Property and Services	629,109	599,700	753,414
	<u>\$41,236,629</u>	<u>\$39,085,079</u>	<u>\$37,500,033</u>
<b>Operating Expenses</b>			
General Purpose Funding	731,095	745,315	880,675
Governance	2,631,373	2,642,709	2,774,545
Law, Order and Public Safety	1,615,795	1,728,685	1,977,541
Health	796,140	797,915	796,521
Welfare and Education	1,163,075	1,115,829	1,138,510
Housing	-	-	-
Community Amenities	7,911,577	8,394,990	6,830,445
Recreation and Culture	15,005,506	14,904,153	13,401,744
Transport	6,977,396	6,931,255	6,366,370
Economic Services	1,415,681	1,669,007	1,042,346
Other Property and Services	622,853	593,180	359,426
	<u>\$38,870,491</u>	<u>\$39,523,038</u>	<u>\$35,568,123</u>



	ACTUAL 2004	BUDGET 2004	ACTUAL 2003
<b>Contributions/Grants for the Development of Assets</b>			
Law, Order and Public Safety		-	-
Health		-	-
Welfare and Education			-
Community Amenities	2,585,009	1,113,000	1,497,892
Recreation and Culture	86,432	227,690	255,647
Housing		-	
Transport	3,811,604	2,989,905	1,915,579
Economic Services	3,962,909	3,945,566	2,007,937
Other Property and Services		-	98,701
	<u>\$10,445,954</u>	<u>\$8,276,161</u>	<u>\$5,775,756</u>
Gain/(Loss) on Disposal of Assets			
Law, Order and Public Safety	-	-	-
Health	-	-	-
Welfare and Education	-	-	-
Community Amenities	-	-	-
Recreation and Culture	-	-	-
Transport	-	-	-
Economic Services	-	-	-
Other Property and Services	(11,047)	(455,380)	(144,669)
	<u>\$(11,047)</u>	<u>\$(455,380)</u>	<u>\$(144,669)</u>
<b>CHANGE IN NET ASSETS RESULTING FROM OPERATIONS</b>	<u><b>\$12,801,045</b></u>	<u><b>\$7,382,822</b></u>	<u><b>\$7,562,997</b></u>

*These statements have been extracted from Council's 2003/2004 financial report.*

*A comprehensive set of financial reports inclusive of Notes to the Accounts is available on request.*

## STATEMENT OF CASH FLOWS

	2004	2003
	\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
<b>Revenues</b>		
Rates	24,269,109	22,983,176
Fees and Charges		
Local Government Property	10,582,136	8,752,712
Contributions	510,622	1,570,783
Reimbursements	130,478	265,778
Interest	2,330,769	1,868,878
Other Income	279,480	341,691
Total Revenues	<u>\$38,102,594</u>	<u>\$35,783,018</u>
<b>Payments</b>		
Employee Costs	17,419,062	14,190,204
Utilities	2,016,097	1,848,070
Insurance	965,860	932,612
Materials and Contracts	8,554,144	9,669,537
Other Expenditure	959,408	1,236,712
Total Payments	<u>\$29,914,571</u>	<u>\$27,877,135</u>
Net Cash generated by Operating Activities	<u>\$8,188,023</u>	<u>\$7,905,883</u>
<b>Cash Flows from Investing Activities</b>		
Payments for Purchase of Assets	(22,159,245)	(15,674,108)
Proceeds from Sale of Assets	3,245,186	1,071,668
Capital Contributions		
Net Cash used in Investing Activities	<u>(\$18,914,059)</u>	<u>(\$14,602,440)</u>

	2004	2003
	\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
<b>Cash Flows from Government</b>		
Government Grants and Subsidies	13,728,355	6,910,102
<b>Net Cash provided by Government</b>	<b>\$13,728,355</b>	<b>\$6,910,102</b>
Net increase in cash held	3,002,319	213,545
Cash position brought forward 1 July	31,727,535	31,513,990
<b>CASH POSITION 30 JUNE</b>	<b>\$34,729,854</b>	<b>\$31,727,535</b>

*These statements have been extracted from Council's 2003/2004 financial report.  
A comprehensive set of financial reports inclusive of Notes to the Accounts is available on request.*

## STATEMENT OF FINANCIAL POSITION

	2004	2003
	\$	\$
<b>Current Assets</b>		
Cash assets	34,729,854	31,727,535
Receivables	3,415,518	3,640,776
Inventories	200,850	221,956
Prepayments	132,509	24,723
<b>Total Current Assets</b>	<b>\$38,478,731</b>	<b>\$35,614,990</b>
<b>Non Current Assets</b>		
Receivables	841,701	765,620
Property Plant and Equipment	125,263,210	64,230,919
Infrastructure	190,988,213	185,171,217
Tools	58,057	58,057
Contribution - Local Government House	15,464	15,464
<b>Total non-current Assets</b>	<b>\$317,166,645</b>	<b>\$250,241,277</b>
<b>Total assets</b>	<b>\$355,645,376</b>	<b>\$285,856,267</b>
<b>Current Liabilities</b>		
Payables	6,724,402	5,193,649
Provisions	2,947,984	2,773,375
<b>Total Current Liabilities</b>	<b>\$9,672,386</b>	<b>\$7,967,024</b>

	2004	2003
	\$	\$
<b>Non Current Liabilities</b>		
Payables	2,488,798	2,211,147
Provisions	497,732	446,567
<b>Total Non Current Liabilities</b>	<b>\$2,986,530</b>	<b>\$2,657,714</b>
<b>Total liabilities</b>	<b>\$12,658,916</b>	<b>\$10,624,738</b>
<b>NET ASSETS</b>	<b>\$342,986,460</b>	<b>\$275,231,529</b>
<b>Equity</b>		
Accumulated Surplus	235,447,037	223,815,606
Asset Revaluation Reserve	86,422,244	31,468,194
Reserve Funds	15,635,503	14,991,829
Town Planning Schemes Reserves	5,481,676	4,955,900
<b>TOTAL EQUITY</b>	<b>\$342,986,460</b>	<b>\$275,231,529</b>

*These statements have been extracted from Council's 2003/2004 financial report.  
A comprehensive set of financial reports inclusive of Notes to the Accounts is available on request.*

## STATEMENT OF CHANGES IN EQUITY

	2004 \$	2003 \$
<b>Reserves - Cash Backed</b>		
Balance B/Fwd 1 July	19,947,731	20,553,427
Net Movements		
Reserve Funds	643,673	(1,138,070)
Town Planning Scheme Reserves	525,775	532,374
Trust Accounts Reserves		
Balance as at 30 June	<u>\$21,117,179</u>	<u>\$19,947,731</u>
<b>Reserves – Non Cash Backed</b>		
	<u>\$86,422,244</u>	<u>\$31,468,194</u>
<b>Accumulated Surplus</b>		
Surplus brought forward	223,815,604	215,646,852
Surplus brought forward - accumulated rounding difference	(164)	59
Surplus from operations	12,801,045	7,562,997
Transfers to/from reserves:-		
Reserve funds	(643,673)	1,138,070
Town Planning Scheme Reserves	(525,775)	(532,374)
Trust accounts reserves		
<b>Balance as at 30 June</b>	<u><b>\$235,447,037</b></u>	<u><b>\$223,815,604</b></u>
<b>TOTAL EQUITY</b>	<u><b>\$342,986,460</b></u>	<u><b>\$275,231,529</b></u>

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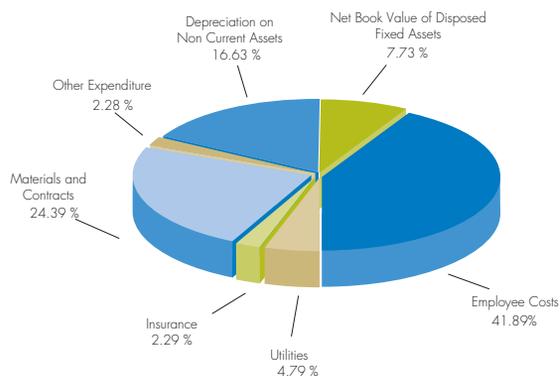
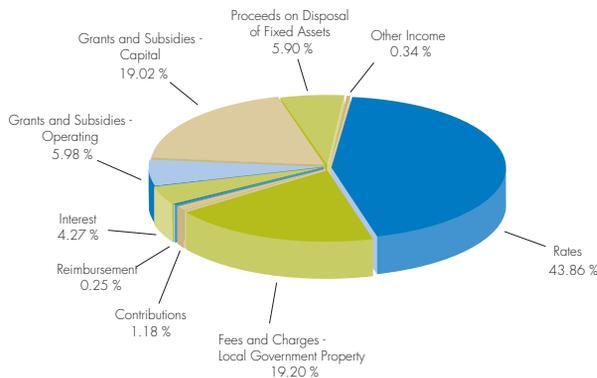
# RATES SETTING STATEMENT 03 / 04

	ACTUAL 2003/2004 \$	ADOPTED BUDGET 2003/2004 \$	ADJUSTED BUDGET 2003/2004 \$
<b>PARTICULARS</b>			
<b>Operating Revenue</b>			
General Purpose Funding	5,193,537	4,613,498	4,618,498
Governance	60,985	55,700	55,700
Law, Order and Public Safety	462,210	369,110	439,610
Health	108,215	91,670	95,670
Education and Welfare	570,707	558,738	558,738
Community Amenities	6,279,645	5,309,046	5,360,046
Recreation and Culture	2,518,120	2,429,910	2,432,119
Transport	272,397	69,700	213,700
Economic Services	1,049,324	878,558	904,258
Other Property and Services	1,520,139	648,077	648,077
	18,035,279	15,024,007	15,326,416
LESS			
<b>Operating Expenditure</b>			
General Purpose Funding	731,095	745,315	752,507
Governance	2,631,373	2,642,709	2,619,259
Law, Order and Public Safety	1,615,795	1,728,685	1,738,648
Health	796,141	797,915	923,610
Education and Welfare	1,163,075	1,115,829	1,116,070
Community Amenities	7,911,577	8,394,990	8,541,188
Recreation and Culture	15,005,506	14,904,153	14,791,975
Transport	6,977,396	6,931,255	7,087,089
Economic Services	1,415,681	1,669,007	1,716,691
Other Property and Services	1,524,930	1,096,937	1,088,957
	39,772,569	40,026,795	40,375,994
<b>Change in net assets arising from operations</b>	<b>(21,737,290)</b>	<b>(25,002,788)</b>	<b>(25,049,578)</b>

	ACTUAL 2003/2004 \$	ADOPTED BUDGET 2003/2004 \$	ADJUSTED BUDGET 2003/2004 \$
ADD			
Contributions/Grants for the Development of Assets	10,445,954	8,276,161	9,289,178
Loss/(Profit) on the Disposal of Assets	11,047	455,380	455,380
Write back:			
Depreciation	7,007,614	7,845,083	7,845,083
	<u>17,464,615</u>	<u>16,576,624</u>	<u>17,589,641</u>
LESS			
<b>CAPITAL PROGRAMME</b>			
Purchase Land and Buildings	9,372,991	10,315,586	9,564,530
Purchase Infrastructure Assets	10,986,508	17,202,060	20,367,133
Purchase Plant and Equipment	1,524,861	2,514,250	3,013,715
Purchase Furniture and Fittings	274,721	625,329	695,619
	<u>22,159,081</u>	<u>30,657,225</u>	<u>33,640,997</u>
<b>OTHER</b>			
Transfer to Reserves	7,006,574	3,342,777	6,807,848
Transfer to Town Planning Schemes	1,436,308	1,319,869	1,358,000
	<u>8,442,882</u>	<u>4,662,646</u>	<u>8,165,848</u>
ADD			
<b>FUNDING SOURCES</b>			
Reserves Utilised	6,362,899	8,651,100	11,168,631
Town Planning Schemes	910,532	2,479,057	2,310,995
Proceeds of Assets Sold	3,245,186	2,053,540	4,504,870
Opening Funds	7,572,837	6,852,889	7,572,837
	<u>\$18,091,454</u>	<u>\$20,036,586</u>	<u>\$25,557,333</u>
<b>RATES LEVIED</b>	<u>(\$24,092,380)</u>	<u>(\$24,109,449)</u>	<u>(\$24,109,449)</u>
<b>Surplus</b>	<u>\$7,309,196</u>	<u>\$400,000</u>	<u>\$400,000</u>

*These statements have been extracted from Council's 2003/2004 financial report.*

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### OPERATING REVENUE

2004

\$

Rates	24,092,381
Fees and Charges – Local Government property	10,543,633
Contributions	646,793
Reimbursement	139,919
Interest	2,342,753
Grants and Subsidies – Operating	3,282,401
Grants and Subsidies – Capital	10,445,954
Proceeds on Disposal of Fixed Assets	3,245,186
Other Income	187,938
<b>Total</b>	<b>\$54,926,958</b>

### OPERATING EXPENSE

2004

\$

Employee Costs	17,644,836
Utilities	2,016,096
Insurance	965,860
Materials and Contracts	10,275,866
Other Expenditure	959,407
Depreciation on Non Current Assets	7,007,614
Net Book Value of Disposed Fixed Assets	3,256,234
<b>Total</b>	<b>\$42,125,913</b>

## NOTES TO AND FORMING PART OF THE ACCOUNTS.

### Local Government Act 1995

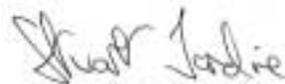
### Local Government (Financial Management) Regulations 1996

### STATEMENT BY CHIEF EXECUTIVE OFFICER

The attached financial report of the City of Gosnells, being the annual financial report and supporting notes and other information for the financial year ended 30 June 2004, are in my opinion properly drawn up to present fairly the financial position of the City of Gosnells at 30 June 2004 and the results of the operations for the financial year then ended are in accordance with the Australian Accounting Standards (except to the extent that these have been varied in the Statement of Accounting Policies required by Australian Accounting Standard AAS 6 "Accounting Policies" and the accompanying notes to the

annual financial report) and comply with the provisions of the Local Government Act 1995 and the regulations under that Act.

Signed on the 29th day of  
October 2004.



**Stuart Jardine**  
Chief Executive Officer



# INDEPENDENT AUDITORS REPORT

## Scope

We have audited the accompanying financial report of the City of Gosnells for the year ended 30 June 2004. The Council is responsible for the preparation and presentation of the financial report and the information contained therein. We have conducted an independent audit of the financial report in order to express an opinion on it to the ratepayers of the City of Gosnells.

Our audit has been conducted in accordance with Australian Auditing Standards to provide a reasonable level of assurance as to whether the financial report is free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether in all material respects, the financial report is presented fairly in accordance with the requirements of the Local Government Act 1995, Local Government (Financial Management) Regulations 1996, Australian Accounting Standards and other mandatory professional reporting requirements so as to present a view of the City of Gosnells which is consistent

with our understanding of its financial position and the results of its operations and cash flows.

The audit opinion expressed in this report has been formed on the above basis.

## Audit Opinion

In our opinion, the financial report presents fairly the financial position of the City of Gosnells as at 30 June 2004 and the results of its operations and cash flows for the year then ended in accordance with the requirements of the Local Government Act, Local Government (Financial Management) Regulations, applicable Accounting Standards and other mandatory professional reporting requirements.

## STATUTORY COMPLIANCE

We did not, during the course of our audit, become aware of any instances where the Council did not comply with the requirements of the Local Government Act and Local Government (Financial Management) Regulations.

Dated at PERTH this 3rd day of November 2004.

**Hall Chadwick**  
Chartered Accountants

**Michael J Hillgrove**  
Partner

THE CITY OF GOSNELLS IS THE FOURTH LARGEST LOCAL GOVERNMENT BY POPULATION, BUT ONLY RANKED THIRTEENTH BY RATE BASE. TO ACHIEVE OUR STRATEGIC GOALS, WE HAVE LEARNED TO PUNCH ABOVE OUR WEIGHT.

PATRICIA MORRIS, AM JP,  
MAYOR, CITY OF GOSNELLS



Population	85,000
Total Area	127 sq km (12,700 hectares)
Number of Active Recreation Facilities	23 (105 hectares)
Number of Passive Reserves	212 (940 hectares)
Number of Conservations Reserves	13 (219 hectares)
Number of Streetscapes	14 (14 hectares)
Length of Roads	666 km
Length of Footpaths	550 km
Number of Electors	51,993 (May 2003)
Canning Vale Ward	18,569
Gosnells Ward	16,561
Bickley Ward	16,863
Residential Dwellings	31,775
Citizenship Candidates	487 (Adults) 83 (Dependents)
Council Revenue	\$50.2 million
Number of Employees	421
Full Time	273
Part Time	67
Casual	81



## LOCATION MAP

2120 Albany Highway Gosnells  
Western Australia 6110

T: 08 9391 3222

F: 08 9398 2922

E: [council@gosnells.wa.gov.au](mailto:council@gosnells.wa.gov.au)

W: [www.gosnells.wa.gov.au](http://www.gosnells.wa.gov.au)