



COMMUNITY ENGAGEMENT COMMITMENT

Introduction

The City of Gosnells is committed to establishing and maintaining effective two-way communication with the community; including residents, businesses, sporting clubs, community groups and other stakeholders.

Why We Engage

Community engagement offers a number of benefits, including:

- allowing the community to influence outcomes which directly affect them
- assisting the City to plan services which meet community needs and aspirations
- assisting the City to prioritise services and make better use of resources

The City is also subject to specific consultation requirements as set out in legislation, for example in relation to Planning, and will follow legislative requirements where they exist.

How We Engage

The City recognises that a one-size-fits-all approach will not provide the best community engagement outcomes and as such, the level of engagement and methods for involvement will vary depending on the nature and complexity of the project or decision.

Community Engagement by the City is broadly based on the International Association for Public Participation (IAP2) spectrum as summarised in the following table:

	GOAL	METHODS
INFORM	Provide information to assist your understanding of our services, events, projects and issues.	Website, social media, e-mail, newspaper
CONSULT	Obtain community feedback on ideas and seek proposals to inform decision making.	Surveys, public comment, public meetings
INVOLVE	Work directly with the community to ensure your concerns and aspirations are understood and reflected.	Focus groups, workshops
COLLABORATE	Work in partnership with the community to identify and develop solutions.	Advisory committees

Confidentiality

The City will not share any information which could identify an individual or group without their express permission to do so.

Providing Feedback

The results of all community engagement processes will be published on the City's website.