



FINANCIAL COUNSELLING AND SUPPORT

Gosnells Community Legal Centre | Tues – Fri 9.30am – 12.30pm, 1.30pm – 3.30pm
Financial counselling
Gosnells Community Lotteries House, Suite 1, 2232 Albany Highway, Gosnells
9398 1455

National Debt Helpline | Mon – Fri 9.30am – 4.30pm
Providing free independent advice to people experiencing financial distress
1800 007 007

Mission Australia Wattle House | Thursday 8.30am – 4.30pm
Financial counselling by appointment only
40 Orr Street, Maddington | **9262 4200**

Communicare | Mon – Fri 8.30am – 4pm excluding public holidays
Financial counselling
To make an appointment | **9251 5777**

Uniting WA | Mon – Fri 8.30am – 4.30pm
Financial Counselling for people experiencing financial difficulty
General enquiries | **1300 663 298**



Hardship Assistance Resource

Contact information to assist people in financial hardship, currently experiencing or at risk of homelessness.

ASSISTANCE WITH YOUR TENANCY

Gosnells Community Legal Centre
Tues – Fri 9.30am – 12.30pm, 1.30pm – 3.30pm
Residential tenancy advice and education | **9398 1455**
Assists you and your family to maintain private rental tenancies
Gosnells Community Lotteries House, Suite 1, 2232 Albany Highway, Gosnells
9398 1455

Ruah Tenancy Support Program | Mon – Fri 8.30am – 2pm
Assists you and your family to maintain residential rental tenancies
If at risk of homelessness or sleeping rough, visit the Ruah Centre
33 Shenton Street, Northbridge | **13 78 24**

Private Rental Advocacy and Support Service (PRASS)
Mon, Thurs and Fri 9am – 5pm, Tues and Wed 9am – 8pm
A Centrecare service for people having problems in private rental accommodation | **9440 0400**

PERSONAL CONTACT INFORMATION

NAME:

KNOWN ALLERGIES:

HEALTH CONDITIONS:

EMERGENCY CONTACT PERSON:

To find more services online:
WA CONNECT – online directory for services waconnect.org.au

DRUG AND ALCOHOL SERVICES

South East Metro Community Alcohol & Drug Service
Mon – Fri 9am – 4pm, evening and Saturday services available.
Counselling and support for individuals and their families, and alcohol and drug related medical services
312 Spencer Road, Thornlie | **9267 2400**

Wungening Aboriginal Corporation | Mon – Fri 9am – 4pm
Confidential and free services for anyone experiencing problems with alcohol and/or other drug use, or people worried about the alcohol and drug use of people they care about
Unit 11, 49 William Street, Armadale | **6558 1000**

Mission Australia (Youth AOD Outreach Hub) | Mon – Fri 9am – 5pm
Case management and assertive outreach with young people aged 12 – 25 years experiencing alcohol and other drug (AOD) issues, and mental health issues
6212 8700

DOMESTIC VIOLENCE SUPPORT

Starick Services Inc
Domestic violence support, refuge accommodation and counselling
Available 24/7 for calls **9458 1107**

Gosnells Community Legal Centre | Tues – Fri 9.30am – 3.30pm
Restraining orders and family law
Gosnells Community Lotteries House, 2232 Albany Highway Gosnells | **9398 1455**

MENTAL HEALTH SUPPORT

Mead Centre | Mon – Fri 8am – 4.30pm
Adult community mental health services assessment and treatment team
3056 Albany Highway, Armadale | **9391 2400**

Mental Health Emergency Response Line (MHERL)
1300 555 788

Parent and Family Drug Support Line | Metro **9442 5050**
Alcohol and Drug Support Line | Metro **9442 5000**

CRISIS AND EMERGENCY ACCOMMODATION

Entrypoint - Assessment and referral service

Mon – Fri 9am – 7pm, Saturday 9am – 5pm

Free assessment and referral service to access accommodation and support

1800 124 684 (free from any landline phone)

Crisis Care Helpline | Mon – Sun (after hours)

Telephone information service for people in crisis needing urgent help | **9223 1111**

HD Streetwise

Emergency services and support for adults

9350 5111 or 0400 500 814

Australian Asian Association | Tues and Wed 9.30am to 12.30pm

Food vouchers, payment of utility bills | Gosnells **9398 9156** Perth **9328 6202**

Multicultural Communities Council of WA | Mon – Fri 8:30am – 4:30pm

Emergency Relief for people from CaLD backgrounds

Suite 33 2232B, Albany HWY Gosnells | **6196 2818**

Tranby Engagement Hub | Mon – Fri 7am – 2.30pm, Sat 7am – 12pm, Sun 12pm – 5pm

Referral service for people in crisis, experiencing homelessness and sleeping rough

6/5 Aberdeen Street, Perth WA 6000 | **9220 1288**

HOUSING INFORMATION & SUPPORT

Mission Australia Wattle House | Mon – Fri 8.30am – 4.30pm

Housing information and support by referral

For Emergency Relief appointments, please call at 9am on Mondays

40 Orr Street, Maddington | **9262 4200**

Family Support Network | Mon – Fri 9am – 5pm

Assessment and coordination of services to support individuals and families to meet their goals and keep children safely at home

Cannington/Armadale | **1300 038 850**, Midland/Perth | **1300 038 380**

The Haven – Furniture Assist, Victoria Park and Belmont (all areas)

Household furniture is free, delivery fee \$66.00 (inc GST)

Agency referrals only | **0438 273 620**

Multicultural Futures | Mon – Fri, 8.30am – 4.30pm

Supported transitional accommodation and housing support

To make an appointment | **9336 8282**

Multicultural Services Centre WA | Mon – Fri 9am – 4pm, Wed 9am – 12pm

Emergency relief and housing support

7 Mallard Way, Cannington | **9258 5188**

LOCAL SUPPORTED ACCOMMODATION

Centrecare Family Accommodation Services (CFAS) | Mon & Fri 9am – 5pm,

Tues – Thurs 9am – 8pm

For families who require support to maintain and/or access medium-term, non-emergency supported accommodation.

Perth office | **9325 6644**

Coolabaroo Housing Service (operating under Moorditch Gurlongga Assoc Inc)

Provides transitional housing to Aboriginal families experiencing homelessness

2117 Albany Highway, Gosnells | **9490 4333**

ACCOMMODATION OUTSIDE OF GOSNELLS

The Salvation Army

Crisis accommodation for singles and couples over 18 years | **9492 7100**

St Bart's

A range of supported and transitional accommodation for men, women and families across the Perth metro area

Head Office: 7 Lime Street, East Perth | **9323 5124**

ASSISTANCE WITH FOOD & CLOTHING

Salvation Army Gosnells | Wed & Fri, 9am – 11.30am

42 Goodall Street, Gosnells | **9398 2244**

Vinnies Emergency Assistance | Mon – Fri 9am – 1pm

Assistance with food, clothing, furniture, budget support and bills

1300 794 054

Real Life Church | Wed & Fri, 10am – 12pm

Food hampers and meals

8/2209 Albany Highway, Gosnells | **9398 7170**

William Langford Community House | Mon – Fri 9am – 3.30pm

Emergency relief assistance | **9350 6236**

The Haven | Breakfast: Mon – Sat 8am – 9.30am | Lunch: Mon – Sat 11am – 1pm

Food hampers, non-perishable, fresh, frozen and meals Mon – Sat 8am – 1pm

For families with CRN, pension or health care cards

879 Albany Highway, East Victoria Park | **0438 273 620**

Communicare – Emergency Assistance Program | Mon – Fri 9am – 11am

To make an appointment | **6370 1000**

YOUTH SERVICES

HD Streetwise

Emergency services and support for youth aged 15 – 25

9350 5111, 0400 500 814

Mission Australia (Drug Alcohol Youth Service)

Mon – Wed and Fri 9am – 4pm, Thurs 9am – 12pm.

Integrated drug and alcohol services for young people aged 12 – 21

9222 6300

South East Metro Community Alcohol & Drug Service

Confidential alcohol and other drug counselling, free service for youth aged 14+

312 Spencer Road, Thornlie | **9267 2400**

PCYC Gosnells – safeSPACE | Thurs to Sat nights

Program for at-risk youth aged 12 – 15 | **9459 1168**

Y WA, Gosnells

One-to-one case management and programs for young people aged 11 – 18,

with support tailored for each young person based on their unique needs

9479 5794, 0447 371 415

YOUTH SERVICES *Cont.*

Nyoongar Outreach Services | Tue – Thurs 11am – 7pm, Fri – Sat 8pm – 4am

Street-level early social intervention for at-risk youth including service referral

0403 217 904

Mission Australia (Youth Beat) | Mon – Fri 8.30am – 4.30pm

Case management and street-based outreach with young people under 18 years who are experiencing risk factors | **6212 8700**

YOUTH SERVICES OUTSIDE OF GOSNELLS

Armadale Youth Accommodation Service, Parkerville Children and Youth Care Inc.

Short-term crisis accommodation for young people aged 15 – 20 | **9235 7043**

Passages Youth Engagement Hubs

Mon – Thurs, 9am – 12pm and 1pm – 4pm, Fri 9am – 1pm

Young people aged 12 – 25 have a safe, friendly and positive place to access support and practical needs with referrals to essential services

143 Edward Street, Perth | **9228 1478**