### FINANCIAL COUNSELLING AND SUPPORT

**Gosnells Community Legal Centre** | Tues – Fri 9.30am –12.30pm, 1.30pm – 3.30pm Financial counselling

Gosnells Community Lotteries House, Suite 1, 2232 Albany Highway, Gosnells **9398 1455** 

National Debt Helpline | Mon - Fri 9.30am - 4.30pm

Providing free independent advice to people experiencing financial distress 1800 007 007

**Mission Australia Wattle House** | Thursday 8.30am – 4.30pm Financial counselling by appointment only

40 Orr Street, Maddington | **9262 4200** 

**Communicare** | Mon – Fri 8.30am – 4pm excluding public holidays Financial counselling

To make an appointment | 9251 5777

**Uniting WA** | Mon – Fri 8.30am – 4.30pm

Financial counselling for people experiencing financial difficulty

General enquiries | 1300 663 298

# **ASSISTANCE WITH YOUR TENANCY**

**Gosnells Community Legal Centre** 

Tues – Fri 9.30am – 12.30pm, 1.30pm – 3.30pm Residential tenancy advice and education | **9398 1455** Assists you and your family to maintain private rental tenancies Gosnells Community Lotteries House, Suite 1, 2232 Albany Highway, Gosnells **9398 1455** 

**Ruah Tenancy Support Program** | Mon – Fri 8.30am – 2pm Assists you and your family to maintain residential rental tenancies If at risk of homelessness or sleeping rough, visit the Ruah Centre 33 Shenton Street, Northbridge | 13 78 24

Private Rental Advocacy and Support Service (PRASS)

Mon and Fri 9am – 5pm, Tues, Wed and Thurs 9am – 8pm

A Centrecare service for people having problems in private rental accommodation **9440 0400** 

# DRUG AND ALCOHOL SERVICES

South East Metro Community Alcohol & Drug Service

Mon – Fri 9am – 4pm, evening and Saturday services available Counselling and support for individuals and their families, and alcohol and drug related medical services

312 Spencer Road, Thornlie | 9267 2400

Wungening Aboriginal Corporation | Mon - Fri 8.30am - 5pm

Confidential and free services for anyone experiencing problems with alcohol and/or other drug use, or people worried about the alcohol and drug use of people they care about

Unit 11, 49 William Street, Armadale | 6558 1000

Mission Australia (Youth AOD Outreach Hub) | Mon – Fri 9am – 5pm Case management and assertive outreach with young people aged 12 – 25 years experiencing alcohol and other drug (AOD) issues, and mental health issues 6212 8700



#### CITY OF GOSNELLS



# **EMERGENCY CONTACTS**

**Lifeline** Crisis support line Available 24/7 | **131 114** 

**Beyond Blue** Free counselling services Available 24/7 | **1300 224 636** 

Entrypoint Free assessment and referral service

Mon – Fri 9am – 7pm, Sat 9am – 5pm | 1800 124 684

### **MENTAL HEALTH SUPPORT**

**Mead Centre** Adult community mental health services assessment and treatment team Mon – Fri 8am – 4.30pm | 3056 Albany Highway, Armadale | **9391 2400** 

Mental Health Emergency Response Line (MHERL) | 1300 555 788

Parent and Family Drug Support Line | Metro 9442 5050

**Lifeline** Emotional distress support Available 24/7 | **131 114** 

### **DOMESTIC VIOLENCE SUPPORT**

Starick Services Inc

Domestic violence support, refuge accommodation and counselling Available 24/7 | **9458 1107** 

Gosnells Community Legal Centre | Tues - Fri 9.30am - 3.30pm

Restraining orders and family law

Gosnells Community Lotteries House, 2232 Albany Highway Gosnells | 9398 1455

Women's Domestic Helpline Available 24/7 | 1800 007 339

Men's Domestic Helpline Available 24/7 | 1800 000 599

# **CRISIS AND EMERGENCY ACCOMMODATION**

#### **Entrypoint – Assessment and Referral Service**

Mon - Fri 9am - 7pm, Saturday 9am - 5pm

Free assessment and referral service to access accommodation and support 1800 124 684 (free from any landline phone)

**Crisis Care Helpline** | Mon – Sun (after hours)

Telephone information service for people in crisis needing urgent help | 9223 1111

**Australian Asian Association** | Gosnells, Tues and Wed 10am to 12pm Perth, Wed 10am –12pm | Food vouchers, payment of utility bills Gosnells **9398 9156** | Perth **9328 6202** 

Multicultural Communities Council of WA | Mon - Fri 9am - 4pm Emergency Relief for people from CaLD backgrounds
Suite 33, 2232B Albany Highway Gosnells | 6196 2818

**Tranby Engagement Hub** | Mon – Fri 7am – 12pm, Sat 7am – 12pm, Sun 12pm – 5pm Referral service for people in crisis, experiencing homelessness and sleeping rough

6/5 Aberdeen Street, Perth | **9220 1288** 

# **HOUSING INFORMATION & SUPPORT**

Mission Australia Wattle House | Mon - Fri 8.30am - 4.30pm

Housing information and support by referral

For Emergency Relief appointments, please call at 9am on Mondays

40 Orr Street, Maddington | **9262 4200** 

Family Support Network | Mon – Fri 9am – 5pm

Assessment and coordination of services to support individuals and families to meet their goals and keep children safely at home

Cannington/Armadale | 1300 038 850, Midland/Perth | 1300 038 380

#### The Haven - Furniture Assist

Household furniture is free, delivery fee \$66.00 (inc GST)

Agency referrals only (all areas) | 0438 273 620

Multicultural Futures | Mon - Fri 8.30am - 4.30pm

Supported transitional accommodation and housing support

Appointments | 9336 8282

Multicultural Services Centre WA | Mon - Fri 8.30am - 4.30pm

Emergency relief and housing support

7 Mallard Way, Cannington | 9258 5188

# **LOCAL SUPPORTED ACCOMMODATION**

**Centrecare Family Accommodation Services (CFAS)** | Mon and Fri 9am – 7pm, Saturday 9am – 5pm

For families who require support to maintain and/or access medium-term, non-emergency supported accommodation.

Perth office | 9325 6644

Coolabaroo Housing Service (operating under Moorditch Gurlongga Assoc Inc)
Transitional housing for Aboriginal families experiencing homelessness
2117 Albany Highway, Gosnells | 9490 4333

# **ACCOMMODATION OUTSIDE OF GOSNELLS**

#### **The Salvation Army**

Crisis accommodation for singles and couples over 18 years | 9492 7100

#### St Bart's

Supported and transitional accommodation for men, women and families across the Perth metro area

Head Office: 7 Lime Street, East Perth | 9323 5124

# ASSISTANCE WITH FOOD & CLOTHING

**Salvation Army Gosnells** | Mon – Fri 9am – 5.30pm, Sat 9am – 5pm 42 Goodall Street, Gosnells | **9398 2244** 

Vinnies Emergency Assistance | Mon – Fri 9am – 12.30pm

Assistance with food, clothing, furniture, budget support and bills | 1300 794 054

Real Life Church | Wed and Fri 10am - 12pm

Food hampers and meals | 8/2209 Albany Highway, Gosnells | 9398 7170

**William Langford Community House** | Tues and Wed, 9.15am – 11.30am Assistance with food and food vouchers | **9350 6236** 

**The Haven** | Breakfast: Mon – Sat 8am – 9.30am | Lunch: Mon – Sat 11am – 1pm Food hampers, non-perishable, fresh, frozen and meals Mon – Sat 8am – 1pm For families with CRN, pension or health care cards 879 Albany Highway, East Victoria Park | **0438 273 620** 

**Communicare – Emergency Assistance Program** | Mon – Fri 9am – 11am Appointments | **6370 1000** 

**HD Streetwise** 

Assistance with food, clothing, blankets, toiletries | 9350 5111

# **YOUTH SERVICES**

#### **HD Streetwise**

Emergency services and support for youth aged 15 – 25 **9350 5111** 

### Mission Australia (Drug Alcohol Youth Service)

Mon – Wed and Fri 9am – 4pm, Thurs 9am – 12pm

Integrated drug and alcohol services for young people aged 12 – 21 **9222 6300** 

### South East Metro Community Alcohol & Drug Service

Confidential alcohol and other drug counselling, free service for youth aged 14+312 Spencer Road, Thornlie | **9267 2400** 

**PCYC Gosnells – safeSPACE** | Wed – Friday 4pm – 8pm Program for at-risk youth aged 12 – 17 | **9459 1168** 

#### Y WA Gosnells

One-to-one case management and programs for young people aged 11-25, with support tailored for each young person based on their unique needs 9479 5794 or 0447 371 415

### **YOUTH SERVICES** Cont.

**Nyoongar Outreach Services** | Tues – Thurs 11am – 7pm, Fri – Sat 8pm – 4am Street-level early social intervention for at-risk youth including service referral **0403 217 904** 

**Mission Australia (Youth Beat)** | Mon – Fri 8.30am – 4.30pm Case management and street-based outreach with young people under 18 years who are experiencing risk factors | **6212 8700** 

### YOUTH SERVICES OUTSIDE OF GOSNELLS

Armadale Youth Accommodation Service, Parkerville Children and Youth Care Inc. Short-term crisis accommodation for young people aged 15 – 20 | 9235 7043

### Passages Youth Engagement Hubs

Mon – Thurs 9am – 12pm and 1pm – 4pm, Fri 9am – 1pm Young people aged 12 – 25 have a safe, friendly and positive place to access support and practical needs with referrals to essential services

143 Edward Street, Perth | 9228 1478