

Terms and Conditions

1. Each ticket includes all inflatable rides, all activities and roving entertainment for one 3-hour session per person. Children under 8 years or those requiring assistance must be accompanied on the inflatables by a responsible adult. Height restrictions may apply on some inflatables. Children under 3 can enjoy the 'Mini Splash Zone' with paddle pools, mini slides and games.
2. Tickets must be produced for all event attendees aged 2 years and over including parents, carers and spectators.
3. If more than one week's (7 days) notice of cancellation is provided, the participant is eligible to receive a full refund or credit.
4. If less than a week's (7 days) notice of cancellation is provided, the participant will not be eligible to receive a refund or credit other than for exceptional circumstances which must be detailed in writing to the City. Examples include, but are not limited to, illness and family emergencies
5. The City of Gosnells accepts no liability for any injury, loss or damage incurred by attending this event.
6. Tickets are only valid for the booked session time and cannot be used at a different time or date. If you have purchased tickets for multiple session times you will need to exit the venue between sessions to allow for cleaning time.
7. Tickets are limited to 8 per person. Tickets cannot be transferred between sessions so please ensure you book the correct session time.
8. All ticketholders must adhere to the regulations/ride restrictions provided by the ride operators.
9. Tropic like It's Hot is an alcohol and smoke free event. Smoking is not permitted in the event zone (including the use of e-cigarettes).
10. Patrons who are deemed to be intoxicated, cause a disturbance, are offensive, discriminatory, display anti-social behaviour, use foul or abusive language, make racial or threatening remarks or gestures, or refuse to comply with reasonable requests by event staff will be evicted.
11. The City of Gosnells reserves the right to refuse entry to, or remove, patrons carrying any items which could compromise security or safety, or cause injury or public nuisance.
12. Patrons bringing personal belongings into Tropic Like It's Hot do so at their own risk. The City of Gosnells will not be held responsible for any damages to, loss or theft of a patron's personal belongings.
13. Children under the age of 16 must be accompanied by a guardian or parent at all times.
14. Patrons may be filmed, recorded or photographed during the event and these images or recordings may be used for any purpose, including media, marketing or promotional purposes, without payment of any kind. Entry to Tropic Like It's Hot shall be deemed consent to the City of Gosnells' use of these photographs and video recordings, unless otherwise notified in writing by a patron.
15. Please do not attend if you are feeling unwell on your session day. Contact events@gosnells.wa.gov.au and we will endeavour to reschedule your session if possible. You are welcome to transfer tickets to another person.
16. I authorise any medical attention deemed necessary by the City of Gosnells staff and St John Ambulance to be given to my child(ren) if required and agree to meet all expenses incurred